

# REFRIGERATOR

## USER'S MANUAL

**PHILCO**



*Famous for Quality the World Over*

**PTL 3352**

**Dear customer,**  
**Thank you for buying a PHILCO brand product. So that your appliance serves you well, please read**  
**all the instructions in this user's manual.**

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# PART 1: BEFORE PUTTING INTO OPERATION

## Safety notice

### Symbols:



General advice for the optimal operation of the appliance



General dangers



Hot surfaces

### Before you put the appliance into operation

- Carefully study the user's manual and installation instructions before installing and using the appliance! This user's manual includes important information regarding the installation, operation and maintenance of the appliance. Store the user's manual also for future reference, or for other owners of the appliance if the appliance is sold.



If the appliance is transported in a horizontal position the oil from the compressor may leak into the cooling circuit. For this reason, allow the appliance to rest in a vertical position for 12 hours before turning it on, so that the oil flows back into the compressor.



After unpacking the appliance, carefully inspect that it has in not been damaged in any way. Also check that the power cord is not damaged. If you discover any defects, turn off the appliance and contact the vendor or in the case of a damaged power cord contact the service centre. If the appliance and all its parts are in order, install it according to the instructions in the relevant chapter.

- When installing the appliance in its place, or when moving the appliance, the power cord could be penetrated or damaged. Check that the power cord is not interfering anywhere.
- Before connecting the appliance to the electricity power source check that the capacity of the system corresponds to the specifications on the appliance's rating label.
- Any kinds of home electric wiring necessary for the connection of the appliance must only be carried out by a qualified electrician.



If you move the appliance from its usual position, it is necessary to understand, that although you have disconnected the power cord, the components on the rear side of the appliance may remain very hot for some time.



This appliance is not designed to be built-in. Do not cover or block the air inflow or outflow openings. Insufficient ventilation will cause bad operation and damage to the appliance.

### Operating the appliance

- Use the appliance only for the purposes for which it has been designed.
- This appliance is designed only for household use, for storing food.
- The temperature inside the refrigerator may rise or fall slightly, and so these appliances are not suitable for storing products (e.g. medicines), which require a stable temperature.



Do not use any other electric appliances (e.g. heating elements, electric ice cream machines, etc.) inside the appliance. There is a danger of explosion!



Do not place food inside the refrigerator containing flammable propulsion gases (e.g. sprays) and no explosives, contaminants or volatile substances. There is a danger of explosion!

- Store liquor only with a firmly tightened cap and in a vertical position.
- Do not use the base, drawers, door of the appliance, etc. as a step or as a support. There is a danger of injury to persons or damage to the appliance.
- Ensure that the plastic parts of the appliance and the door seals are not soiled with oil or grease. The plastic parts and the seals would then become porous.



We do not recommend placing hot liquids or food inside the refrigerator and filling containers all the way to the rim.



Do not put fragile, heavy or unstable objects on the refrigerator.

### **Children in the household**

- Never leave packaging and its parts with the children. There is a danger of poisoning or suffocation by the cardboard boxes and plastic sheets!
- This appliance is in no way a toy for children!
- For appliances with door locks: do not leave keys within the reach of children!
- If you will no longer be using the refrigerator, remove the door, seals and store it in a safe place. In this way you will prevent the danger of children becoming trapped inside the refrigerator.

### **Maintenance and cleaning**



Before you begin with regular or exceptional maintenance, disconnect the appliance's power cord or turn off the fuse or circuit breaker. Never pull the electric power cord, only pull on the power plug.

### **General instructions**

- This appliance must not be used by persons (including children) with physical, sensory or psychological impairments or by inexperienced persons, unless properly trained or schooled in the safe use of the appliance, or unless they have been properly supervised by a person who will be responsible for their safety. Children should be supervised so as not to play with the appliance.
- This appliance has been tested in accordance with the directives in force in the European Union.
- The tightness of the cooling circuit has been verified.
- This appliance conforms to the relevant safety provisions for electrical appliances in force in the European Union.

## Technical safety



The appliance contains a cooling gas, ISOBUTHAN (R600a). Only transport or move the appliance with the utmost care, prevent excessive impacts and shaking to prevent damaging the appliance. If the cooling circuit becomes damaged and the cooling gas may be escaping, there is a risk of an explosion, which may be ignited by a spark or flame. If the appliance shows signs of damage, it must not be put into operation. In such a case contact the service centre, ventilate the room where the appliance is located and prevent the spreading of flames or other interference with the appliance.

## Safety instructions for gas R600a

### Measures in case of an unexpected release

If ventilation is possible, allow the material to evaporate.

### Characteristics of the gas

The gas is highly flammable, it is necessary to completely prevent contact with an open flame and hot surfaces. Because the R600a gas is heavier than air, it may become very concentrated at the level of the ground, where ventilation is weak.

### First aid

#### Inhalation

Take the affected person from the contaminated area to a warm, well ventilated location. Staying in a contaminated location for a long time may cause suffocation, or potentially loss of consciousness. If necessary, provide mouth-to-mouth resuscitation and in exceptionally serious situations, under expert medical supervision, give oxygen.

#### Contact with the skin

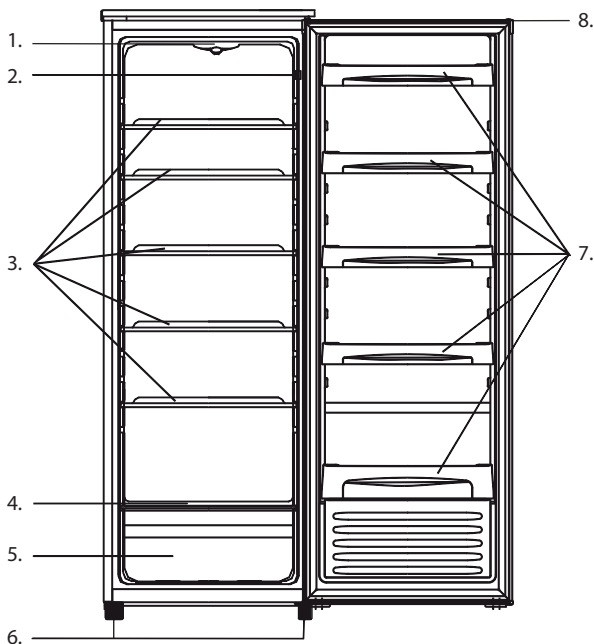
Random contact with the skin will not endanger health, it is better to thoroughly wash the affected area. The liquid spray or dispersed liquid may cause frost bite, wash the affected area with large amounts of water and contact a medical doctor.

#### Contact with the eyes

If eyes have been affected, wash out with large amounts of water, while trying to keep the eyes open, and call a specialised doctor as soon as possible.

If contact or inhalation of the R600a gas occurs, contact your medical doctor.

## PART 2: DESCRIPTION OF THE APPLIANCE



1. Temperature control dial
2. Main power switch
3. Refrigerator shelves
4. Cover of the fruit and vegetable drawer
5. Fruit and vegetable drawer
6. Levelling feet
7. Door shelf
8. Hidden handle

**NOTE:**

*The picture is for illustration purposes only, some parts may differ from the final appliance due to improvements made to the appliance during its production.*

## PART 3: INSTALLATION

### Transport and unpacking

If the appliance is transported in a horizontal position the oil from the compressor may leak into the cooling circuit. For this reason, allow the appliance to rest in a vertical position for 12 hours before turning it on, so that the oil flows back into the compressor.

Remove the external packaging, remove the protective plastic film from the surface of the appliance (if used) and clean the external parts of the appliance with an agent designed for this purpose. Do not use steel wool or any coarse agents, which could irreparably damage the surface of the appliance. Carefully remove all papers and adhesive tape from the appliance, door and other parts packed in polystyrene. Remove documents and accessories from inside the appliance.

The packaging material is recyclable and is marked with a recycling symbol. For disposal follow the local regulations. Packaging materials (plastic bags, polystyrene parts, etc.) must be kept out of the reach of children, because they present a possible source of danger.

Carefully inspect the appliance. If you discover any defects, stop the installation and contact the vendor.

### Operating conditions

The proper operation of the appliance, the cooling temperature are guaranteed only when the following conditions are met:

- The temperature in the room where the appliance is located conforms to the climate class stated on the appliance's rating label.
- Maximum ambient relative humidity: 90%.
- The appliance must be placed at a sufficient distance from heat sources (e.g. baking ovens, central heating, direct sunlight, etc.).
- The appliance must be located in such a place that it is protected against the effects of weather.
- Regular maintenance is performed according to the instructions in this user's manual.
- The ventilation openings in the cover of the appliance must not be covered by anything.
- Correct installation (e.g. levelling, the capacity of the system correspond to the specifications on the rating label of the appliance.)

Table – Climatic class

Climatic class	Ambient temperature
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C



# Placement

The location for the placement of the appliance must meet the requirements in the paragraph "Operating conditions" and must have a stable floor with a load bearing capacity corresponding to the weight of the appliance.

Furthermore you must maintain distances and dimensions of the appliance, so that correct operation is ensured:

1. Top part at least 20 cm;
2. Rear part at least 10 cm;
3. The wall on the side where the door opens at least 30 cm.

## Ventilation requirements

The area behind the appliance must provide for sufficient air circulation.

Level the appliance using the adjustable feet, ensure there is a gap between the bottom edge of the appliance and the ground, so that there is sufficient circulation of the cooling air, by which you will ensure the optimal performance of the cooling circuit.

Check whether any cooling circulation pipes have been damaged during the installation.

- Use the appliance only for the purposes for which it has been designed.
- The appliance must be located on a rigid and even surface.

In this way you will ensure free circulation of the coolant and effective operation of your appliance.

- If possible, place the appliance into a cool, well ventilated and dry room.
- Do not locate the appliance in direct sunlight, or in a room with a high temperature, in the vicinity of any sources of direct heat, such as heating, an oven, a stove, etc. – this would mean that the compressor would need to work a lot harder resulting a substantially higher power consumption level.

If it is not possible to prevent the installation in the vicinity of a heat source, we recommend the insertion of an appropriate insulating board (do not use asbestos) between the appliance and the heat source; or at least to maintain the following minimum distances:

- From a gas or electric stove 5 cm;
- From a heater or oven, etc. 50 cm;
- From another cooling appliance 2 cm.

Do not place any appliances on the appliance, which release heat on to the appliance, such as microwave ovens, toasters, etc.

Never cover the ventilation grill. Pull out the power plug by pulling on the plug itself, never pull on the cord when disconnecting the appliance.



Before turning on the appliance allow it to stand in its final location for 12 hours, the coolant circuit will stabilise in this way and no operating problems will occur. Before connecting the appliance to the power grid check that it is perfectly dry inside – especially in the corners.



**Danger warning**

***The coolant may be highly flammable, depending on its composition. The coolant circuit was hermetically closed and sealed and was tested many times for possible leaks. Any unqualified tampering with the product may cause a fire hazard. Check that there is no mechanical interruption or effect on the coolant circulation, namely in the accessible parts around the compressor. Only professionally qualified persons may work on the cooling system.***

## Cleaning before use

Check that you have removed from the appliance all adhesive tape used to hold accessories. Then clean all the inside parts using lukewarm water with a neutral cleaning agent, vinegar or sodium carbonate – in this way you will remove the characteristic odour of new parts – then dry carefully. Do not use detergents or aggressive agents, which could damage the surfaces.

## Electrical connection

Before connecting the power plug to the power socket, check that:

- Your hands are completely dry.
- The voltage and frequency shown on the rating label of the appliance corresponds to that in the home power grid (permitted tolerance from -6% to +6% for nominal voltage, for use with different voltages, use a voltage changer with the corresponding parameters).
- The cord and the plug are not damaged or caught under heavy objects.
- The power cord is not excessively tensioned, it is not permitted to use an extension cord.



Do not connect the appliance to a voltage rectifier (e.g. solar power plant) or use an extension cord.



The appliance must be connected to a working grounding lead. If the power socket of the home system is not grounded in accordance with the current legal regulations, connect the appliance after consulting a specialised technician to the grounding lead itself. The manufacturer takes no responsibility for injuries caused as a result of not following these instructions.



If you do not correctly level the freezer during the installation, the doors may not close shut and seal properly, which may cause problems with the cooling, ice build up or moisture. Levelling the freezer is very important.

Level the freezer using the adjustable feet – turn them clockwise to lift the freezer and turn them anticlockwise to lower the freezer.

## Procedure for switching the door opening direction

The appliance is supplied with the door hinge installed on the right. It is possible to switch the door opening direction on this model.

We recommend that a qualified technician or another trained person switches the door opening direction for you.

If you will be laying it on its back for the purpose of better access to the underside of the appliance, it is necessary to first place a foam or another soft underlay on the floor to prevent damaging the cooling system on the rear part.

### **WARNING**

***Before commencing the procedure for changing the opening direction, ensure that the appliance is turned off and that the power plug is disconnected from the mains power socket.***

1. First it is necessary to remove the top hinge cover.
2. Remove the screws holding the top hinge and carefully take off the top hinge. Place to the side.
3. Carefully lift the door upwards and place to the side.
4. Now it is necessary to remove the bottom hinge. Remove the screws holding the bottom hinge and carefully take off the bottom hinge.
5. Screw out the foot from the new installation location and move it to the other side.
6. Prior to mounting the bottom door hinge on to the other side, take off and move the hinge pin. Now mount the bottom door hinge on to the other side. Secure in place using two screws. Check that the bottom door hinge is correctly located.
7. Insert the bottom hinge pin into the bottom hinge.
8. Place the door on to the bottom door hinge.
9. Close the door and mount the top hinge. Secure in place using two screws. Only tighten the screws once the door is flush with the top cover.

## PART 4: SETTING THE TEMPERATURE

Insert the power plug into a power socket. Make sure that the power socket is properly grounded and that the voltage in the power socket corresponds to the voltage specified on the rating label of the appliance.

The interior light will turn on when the door is opened.

Set the temperature in the refrigerator using the temperature control dial. The thermostat control module is connected to the compressor. Turn the temperature control dial upwards or downwards and set the temperature inside the refrigerator.

**NOTE:**

***During hot summer days when the thermostat is set to maximum, the compressor may run continuously. This is due to the thermostat setting and it is a normal event.***

**The temperature needs to be set based on:**

Temperature in the room where the appliance is located;

Amount of food stored inside;

Number of times the appliance is opened.

We recommend the middle settings. Soon you will find out the optimal setting for your requirements. A correct temperature setting is important for storing food. Micro-organisms cause food to spoil very quickly; this can be prevented or delayed by using the correct storage temperature. Temperature affects the growth rate of the micro-organisms. These processes are slowed down by a declining temperature. **For this reason we recommend the middle settings of the temperature control dial.**

**NOTE:**

***When the refrigerator is turned on for the first time, it is recommended that to achieve the required temperature of the stored food to leave the refrigerator running continuously for the following 24-hour period – during this time avoid opening the refrigerator door to a minimum.***

***After turning off the refrigerator and disconnecting it from the mains power supply, it is necessary prior to again connecting to the mains power supply and turning on the appliance to wait at least 5 minutes – not following this instruction risks damaging the appliance's compressor.***

## PART 5: ARRANGEMENT OF FOOD

- Food products, which are susceptible to the absorption of odours or that release odours must always be stored in closed boxes or in appropriate packaging.
- Fruit, vegetables and salad products can be stored unpacked in the vegetable drawers.
- Appropriate wrapping materials for food is plastic wrap, aluminium foil, glass jars, etc.
- The products should not touch the back wall, otherwise they may freeze on.
- Always allow hot dishes to cool down before placing them into the refrigerator.
- Open the door only for a short time so that the inside area of the fridge is not heated. This saves energy.
- Never store explosive materials or products with flammable compressed gasses (e.g. whipped cream sprayers with pressurised capsules/cartridges, spray cans) – **DANGER OF EXPLOSION!**
- Do not place oils intended for the preparation of meals into the removable drawers in the refrigerator door. This may cause cracks caused by the pressure in the plastic on the door.
- Alcoholic beverages must always be stored in the cold zone, in a vertical position and firmly and safely closed.

### Advice about refrigerating food

While the air in the refrigerator circulates, areas with various temperatures arise. These areas are especially useful for storing various types of food. Arrange the food in such a way that air can freely flow around the food. The coldest zones (suitable for example for storing meat) are found immediately above the vegetable drawers. On the other hand the zones that are less cold are at the top towards the outside and inside the door (ideal for storing butter and cheese).

### Table - Storing food in the refrigerator

Food	Storage method	Zone	Durability
Meat and fish (various), hard cheeses	Plastic foil, aluminium foil, closed glass containers, plastic containers	Bottom part of the refrigerator	1-2 days
Cooked dishes, cold dishes, confectionery	Closed glass or plastic containers	Any shelf	1-2 days
Fruit and vegetables	Closed packaging or in bulk	Fruit and vegetable drawer	3-4 days
Bananas, potatoes, onion, garlic	Do not store in the refrigerator.	-	-
Water, wine, beer, milk, fruit juices, fizzy drinks	Food grade glass or plastic bottles	Tray in the door	Depends on expiry date
Pickled or in oil marinated food, sauces, butter, soft cheese, eggs	Original packaging	Tray in the door	Depends on expiry date
Yoghurt	Original packaging	Any shelf	Depends on expiry date

## PART 6: REGULAR MAINTENANCE

### Cleaning the refrigerator

Before commencing to clean the refrigerator disconnect it from the power source.

Use a clean sponge or a soft cloth and a gentle washing detergent dissolved in warm water. Do not use coarse or abrasive cleaning products.

Wash the refrigerator well and wipe dry.

Do not use cleaning waxes, concentrated cleaning agents, bleaches or cleaning products containing kerosene on the plastic or rubber parts.

Never use paper towels or window cleaners on the plastic parts.

Clean the inside of the appliance at regular intervals.

- We recommend that you clean the inside area of the refrigerator at least once per month.
- Take the food out and place it in a cool place.
- Remove all removable parts from the appliance.
- Various parts inside the refrigerator are generally not suitable for washing in a dishwasher. These parts should be washed in warm water with dish washing detergent. Never use an undiluted cleaning detergent and under no circumstances use abrasive or acidic, i.e. chemical cleaning agents. We recommend a general purpose detergent with a neutral pH.

**The use of steam cleaning appliances is extremely dangerous and so is strictly forbidden.**

- Wipe the inside area and the accessories with clean water and dry everything using a dry cloth. Then allow the appliance to ventilate for 3 – 4 minutes.
- Do not damage or remove the rating label on the rear side of the appliance – it is important for connection, repairs and subsequent disposal of the appliance.
- Ensure that water does not come into contact with parts inside the appliance that are under live electric current.
- Ensure that the water from the defrosting process can flow away freely through the drainage channel. From time to time clean out the drainage opening using a cotton bud.
- Cleaning water should not run through the drainage channel for defrosted water. This causes the evaporation bowl to overflow and cleaning water flows on to the floor.

#### TAKING OUT OF OPERATION FOR AN EXTENDED PERIOD

**If you are not going to use the refrigerator for an extended period of time, do the following:**

Disconnect the refrigerator from the power source by pulling it out of the power socket. Clean out the inside and dry it out as described in the part Cleaning the refrigerator. Leave the door open to prevent an unpleasant odour forming inside.



**Please be aware:**

### Compressor

The compressor is controlled by the thermostat, which is set by the temperature control knob, and turns itself on automatically when temperatures inside the appliance is exceeded and then turns itself off as soon as it again reaches this temperature. When any compressor – cooling system is turned on – noise can be heard. These sounds are made when the motor in the compressor is working and they are also made by the coolant circulating in the circuit of the cooling system. These noises are normal and do not indicate any malfunction in the operation of the appliance.

In unheated rooms or in cold weather conditions condensate may form on the exterior walls of the appliance. This does not indicate a malfunction and this condensate will disappear as soon as the temperature rises.

**Contact the service department only when**, after analysing all possible factors of the malfunction you cannot find any cause for the malfunction or you are unable to remedy the malfunction yourself. So, first focus on: " **What should I do when....**"

#### **NOTE:**

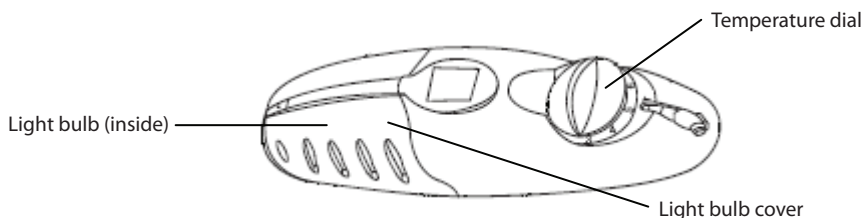
***The refrigerator is defrosted automatically during the refrigeration process. Water is drained through an opening in the rear side of the refrigerator into an evaporation container, where it is automatically evaporated. To ensure that the automatic defrosting function of the refrigerator works correctly, keep the opening and the area around it clean and unclogged. If it becomes soiled, clean out this part without delay, or pour 1/2 glass into the opening if necessary.***

## Changing a light bulb

All appliances equipped with a light have a switch installed. When the refrigerator is turned on using the temperature control knob, the light will automatically come on when the door is opened and automatically turn off when the door is shut.

Light bulb specifications: 220 – 240 V ~, max. 15 W

1. Turn off the appliance by turning the temperature dial to „0“.
2. Disconnect the power cord from the power socket.
3. Press the light bulb cover in the middle.
4. Take off the cover using a screwdriver and screw out the light bulb. Screw in a new one with the same parameters.
5. Return the cover and turn the appliance on again.



## PART 7: WHAT SHOULD I DO WHEN...

### a) The appliance is not working.

#### Please check the following:

- Is the power plug in good condition and properly plugged into the power socket?
- Is there electricity flowing into the power cord? (Check this possibility by connecting a small appliance like a hand mixer or hair fan, etc.)
- Is the appliance turned on? (The temperature selector should not be set to "0")
- Is the mains fuse / circuit breaker in the home turned on or screwed in?

### b) The appliance does not cool sufficiently. / the compressor turns on too frequently.

#### Please check the following:

- Did you leave the refrigerator off for at least 12 hours before turning it on? If not: Pull out the power plug, with the door closed tilt the appliance to one side and hold it or place it in a tilted position and then back to the even position. After a period of 12 hours has passed, turn it on again, for this period of time do not open the door.

- When the door closes properly, the seal on the door sits firmly and evenly on the frame.

**Test:** Place a sheet of paper between the seal and the frame, then close the door. It should be difficult to pull out this sheet of paper on all sides.

**Call an authorised service centre if it is possible to pull out the paper without resistance at one or more points.**

- Is the appliance exposed to direct sunlight or is it located too close to a heat source (stove, heater, etc.)? Protect the appliance against direct sunlight / check the distance from the heat source / place a sheet of insulation between the appliance and the heat source. (See "Placement")
- Has the appliance been filled with too much fresh food?
- Is the air circulation and ventilation in order? Check that the ventilation grill is not covered or that the heat exchanger (condenser) on the rear side is not covered in dust.

### c) The temperature in the refrigerator is too low.

- Set the temperature to a higher value.

### d) The appliance is too loud.

- Is the appliance standing firmly on the floor, is the operation of the appliance causing vibrations of nearby furniture or other objects? Check that all the parts mounted on the rear wall can vibrate freely.
- Carefully move the contact part away or increase the distance between the appliance and the obstacle.
- Are the removable parts securely inserted in the appliance?
- Are containers or compartments touching?


#### **NOTE:**

***The noise of the coolant flowing in the circuit cannot be removed. Under no circumstances is it possible to make technical type of modifications or attempts at repairs yourself..***



## PART 8: INFORMATION SHEET

### INFORMATION SHEET: Philco

Philco brand: <b>PHILCO</b> 	
Brand	Philco
Product number	PTL 3352
Type of appliance 3)	1
Energy efficiency class (A... low electricity consumption to G high electricity consumption)	A++
Electricity consumption per 365 days 1) kWh	106
Total available volume: l	335
of which: refrigerator part l	335
of which: freezer part l	
Star mark for the freezer area	
Freezing capacity kg/24h	
Climatic class 2)	N - ST
Voltage	220-240 V ~ 50 Hz
Noise level 4) dB (re 1pW)	42
Dimensions cm (h x w x d) cm	170x60x60
Weight kg	53

- 1) Electricity consumption in kWh / year is based on the results of a normalised test carried out over a period of 24 hours. Actual electricity consumption depends on the use and location of the appliance.
- 2) SN: ambient temperatures from +10 °C to +32 °C  
ST: ambient temperatures from +18 °C to +38 °C  
N: ambient temperatures from +16 °C to +32 °C
- 3) 1 = Refrigerator without low temperature areas  
7 = Refrigerator/freezer with low temperature areas <sup>\*(\*\*\*)</sup>  
8 = Box freezer
- 4) Noise level according to European norm EN 60704

**NOTE:**

**All the here mentioned data is subject to change.**

## INSTRUCTIONS AND INFORMATION REGARDING THE DISPOSAL OF USED PACKAGING MATERIALS

Dispose of packaging material at a public waste disposal site.

## DISPOSAL OF USED ELECTRICAL AND ELECTRONIC APPLIANCES



The meaning of the symbol on the product, its accessory or packaging indicates that this product shall not be treated as household waste. Please, dispose of this product at your applicable collection point for the recycling of electrical & electronic equipment waste. Alternatively in some states of the European Union or other European states you may return your products to your local retailer when buying an equivalent new product. The correct disposal of this product will help save valuable natural resources and help in preventing the potential negative impact on the environment and human health, which could be caused as a result of improper liquidation of waste. Please ask your local authorities or the nearest waste collection centre for further details. The improper disposal of this type of waste may fall subject to national regulations for fines.

### **For business entities in the European Union**

If you wish to dispose of an electrical or electronic device, request the necessary information from your seller or supplier.

### **Disposal in other countries outside the European Union**

If you wish to dispose of this product, request the necessary information about the correct disposal method from local government departments or from your seller.



This product meets all the basic EU regulation requirements that relate to it.

Changes to the text, design and technical specifications may occur without prior notice and we reserve the right to make these changes.