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# Dual Power Pro Advance

Let's get started



W85-PL-T

[vax.co.uk](http://vax.co.uk)

## Let's talk safety



### Basic safety precautions

**This carpet washer is intended for household use only and NOT for commercial or industrial use.**

- Only use the carpet washer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the carpet washer.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities



### Don'ts

- Don't leave the carpet washer plugged in when unattended.
- Don't use this carpet washer if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use carpet washer if the power cord or plug is damaged. Please contact our Customer Care Line on: 0330 026 8455 (Mon-Fri: 8:30am to 6:30pm, Sat: 9:00am to 5:00pm).
- Don't use the carpet washer to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the carpet washer in an area with explosive vapours or liquid.
- Don't handle the plug or use the carpet washer with wet hands.



### Do's

- Check with the manufacturer of your flooring prior to using the carpet washer.
- The clean water tank should be filled with warm water (max 40°C) only. Filling the clean water tank with hot or boiling water will damage the machine and invalidate the guarantee.
- Always vacuum your carpets thoroughly before using the carpet washer.
- Always replace the fuse in the plug with a British 13amp fuse.
- Always unplug the carpet washer before carrying out any maintenance and before connecting or disconnecting the hose/accessories.
- Turn off all controls on the carpet washer before disconnecting or connecting the power cord, after use always wrap the power cord around the cord clips provided.
- Always protect the power cable from heated surfaces or near open flames.

or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- Before using the carpet washer test your carpets/rugs/upholstery for colourfastness and pile distortion.
- Only Vax recommended tools and solution should be used with this carpet washer. Using other solutions may invalidate the guarantee.

- Don't pull or carry this carpet washer by the power cord.
- Don't use the carpet washer to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- Don't use the power cord as a handle, pull the power cord around corners, sharp edges or close a door over the power cord.
- Don't unplug carpet washer by pulling on the power cord.
- Don't carry the carpet washer while it's switched on.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the carpet washer.
- Don't use the carpet washer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

- Always keep the power cord away from the brushes whilst using the carpet washer.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard
- Take extra care when cleaning on the stairs.
- Always use the carpet washer with all water/solution tanks and filters in place.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always use the carpet washer in an upright position. To prevent motor damage from dirty water, never hold the carpet washer upside down or on its side.
- Store the carpet washer in a cool, dry area. Before storing the carpet washer please ensure all water/solutions tanks and filters are thoroughly clean and dry.

**PLEASE KEEP INSTRUCTIONS FOR FURTHER USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.**

# Thank you for buying this Dual Power Pro Advance.

## Taking care of your carpets

The Dual Power Pro Advance is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and Vax will help you take good care of them.

## Taking care of your Dual Power Pro Advance

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

## Taking care of you

We're here if you need us. Instead of taking me back to the shop, simply visit:

**[vax.co.uk/support](http://vax.co.uk/support)** or call:

(UK) **0330 026 8455** (ROI) 1-800 928 308

**Monday-Friday 8:30am to 6:30pm, Saturday 9:00am to 5:00pm.**

Calls are charged at the UK local rate. Please make a note of the serial number and model number of the product before calling.

Alternatively, you can write to us at:

**Vax Ltd, Plot 302, Stonebridge Cross Business Park, Hampton Lovett, Droitwich, WR9 0LW, UK**

**This User Guide can be found online at: [vax.co.uk/support](http://vax.co.uk/support)**



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Let us know what you think @VaxUK

# Contents

Dual Power Pro Advance

Let's talk safety

Getting to know your machine

Getting started

Using your machine

Taking care of your machine

Let's talk technical

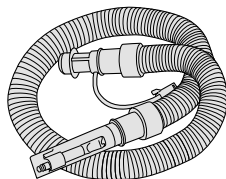
What to do if it goes wrong

Getting in touch

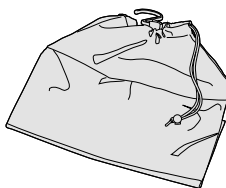
Accessories

Notes

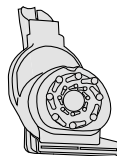
## Included with your machine



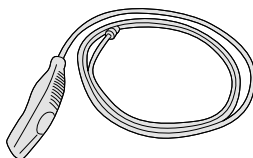
Hose



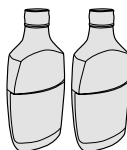
Accessory bag



SpinScrub tool



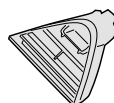
Pre-treatment wand



2x 250ml  
Ultra+ solution



Pre-treatment solution



Wash tool

# Getting to know your machine

Handle

Boost trigger

SpinScrub tool

Clean water/Solution  
tank release button

Clean water tank cap

Clean water tank

Wash/Rinse dial

Dirty water tank  
release latch

Dirty water tank

Accessory hose  
connector cover

Nozzle release clip

SpinScrub brushes  
and brushbar

Solution tank cap

Trigger (hidden)

Quick cord  
release hook

Handle lock dial

Hose/Solution  
and pre-treatment  
wand connection  
port (hidden)

Recline pedal

On/Off  
pedal

Nozzle

## Technical Specification

Name **Dual Power Pro Advance**

Code **W85-PL-T**

Part number **1-1-134979-00**

Voltage **Please refer to product rating label**

Wattage **Please refer to product rating label**

Cord length **9m**

Weight **9.5kg**

## Accessories & Consumables

Wash tool

**1-9-127821-00**

SpinScrub tool

**1-9-133245-00**

Pre-treatment wand

**1-9-135814-00**

Hose

**1-2-135810-00**

## PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

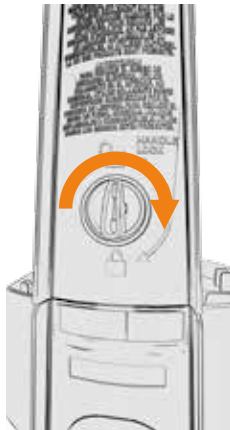
**IMPORTANT:** Carpets should be dry vacuumed thoroughly before washing

Test for colourfastness - Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. If your carpet has more than one colour, check all colours. Test your carpet/rugs/upholstery - Run the carpet washer over a small hidden area. If no pile distortion occurs continue cleaning. When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture cannot be moved, place aluminium foil or wax paper under the legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains. When using the carpet washer, basic safety precautions should always be observed and don't over saturate your carpets. Only use Vax carpet solution. Using other solutions may cause excess foaming and will invalidate your guarantee. The clean water tank should only be filled with warm water (max 40°C). Filling the clean water tank with hot/boiling water will damage your machine and invalidate the guarantee. This is a powerful carpet washer, before plugging in make sure all controls are turned off also hold carpet washer firmly when starting and during use.

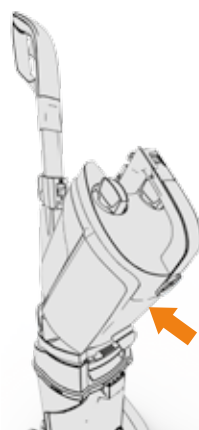
## Assembling your vacuum cleaner



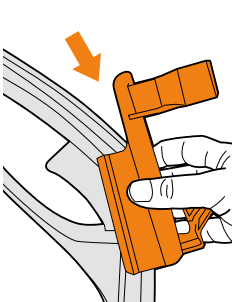
Stand the base of carpet washer on the floor in the upright position.



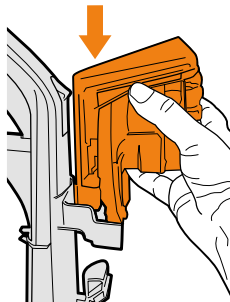
Turn handle lock dial clockwise to lock in position.



Tilt clean water/solution tank and line up onto carpet washer. Push tank back until it clicks into place.



Slide SpinScrub tool holder over and down handle.



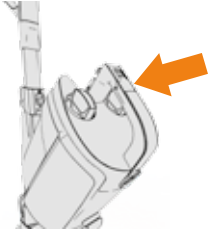
Line up SpinScrub tool with holder, slide tool down holder and into place.

# Using your machine

**CAUTION:** Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

**IMPORTANT:** Your dirty water tank is fitted with a float. When the dirty water tank is full, or the floorhead is not in contact with the carpet the float will shut off the suction on the carpet washer. You will be able to hear if this has happened as the motor noise on the machine will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.

## Filling the water/solution tank



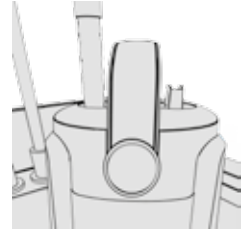
Press clean water/solution tank release button, pull and lift to remove tank.



Twist solution tank cap anti-clockwise and remove.



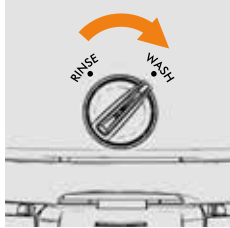
Pour required amount of carpet cleaning solution into tank. Tighten cap before returning tank to unit.



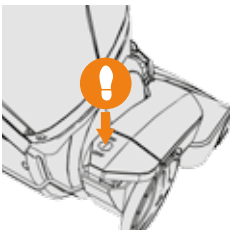
Fill the clean water tank with warm water (max 40°C).



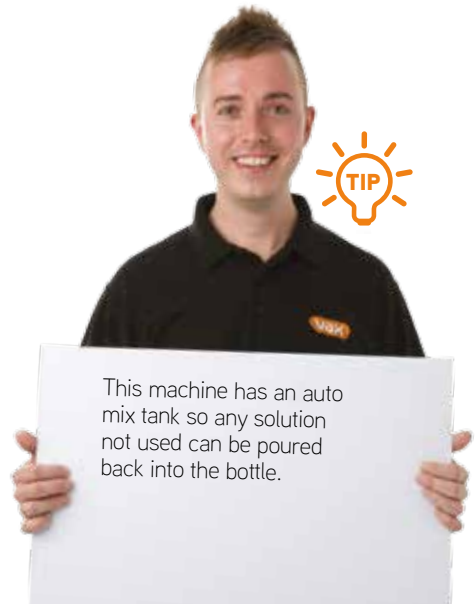
Tilt clean water/solution tank and line up onto carpet washer. Push tank back until it clicks into place.



Turn wash/rinse dial to 'wash'. The SpinScrub brushes and brushbar deep clean your carpets with water and solution removing dirt and stains.



Plug into mains, press the On/Off button to switch on.



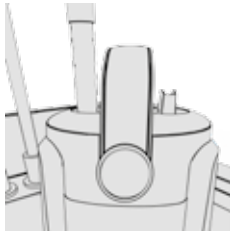


# Using your machine

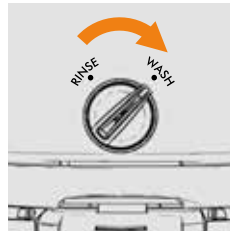
**NOTE:** Carpets should be dry vacuumed thoroughly before washing. For heavily soiled areas, it may be necessary to repeat the cleaning process. Make crisscrossing strokes to the original pattern and overlap each pass.



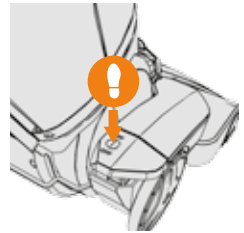
Pour required amount of carpet cleaning solution into the clean water/solution tank.



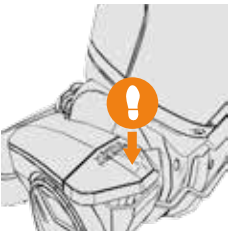
Fill the clean water/solution tank with warm water (max 40°C).



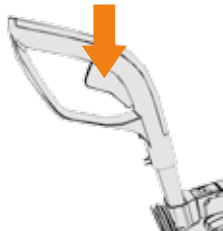
Turn wash/rinse dial to 'wash'. The SpinScrub brushes and brushbar deep clean your carpets with water and solution removing dirt and stains.



Plug into mains, press the On/Off button to switch on.



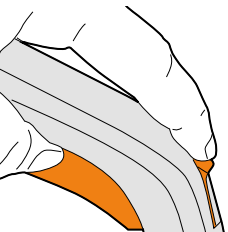
Press the recline pedal and pull handle backwards.



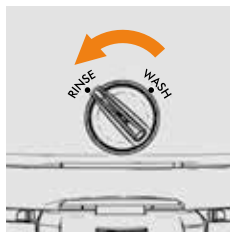
Squeeze the trigger to release solution and water mix.



For best results apply water/solution on the forward stroke and release the trigger to pick up water/solution on the backward stroke.



Press the boost trigger to remove tough stains.



Turn wash/rinse dial to 'rinse'. Only water is released to remove solution residue.



For best cleaning results use **slow** straight parallel strokes. Intermittent dry forward strokes will increase water pick up.

The 'rinse' mode will also work when using the hose.

# Using your machine

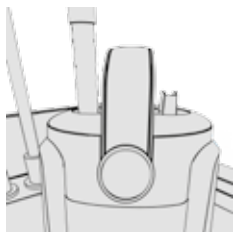
**NOTE:** The carpet washer should be in the upright position when using the hose or pre-treatment wand; de-activating the SpinScrub brushes and brushbar.

## Using the pre-treatment wand

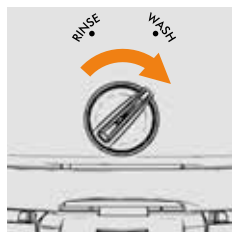
Pre-treating your carpet before washing will help to remove stubborn stains. Do not saturate your carpet.



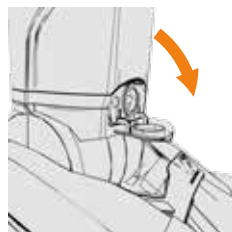
Pour required amount of pre-treatment cleaning solution into tank. Tighten cap before returning tank to unit.



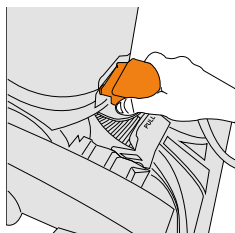
Fill the clean water tank with warm water (max 40°C).



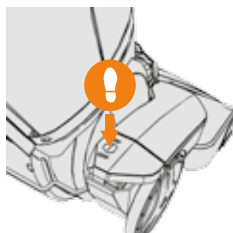
Turn wash/rinse dial to 'wash'.



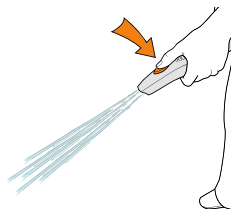
Pull down accessory hose connector cover.



Push wand connector into solution tube port.



Plug into mains, press the On/Off button to switch on.



Press and hold trigger on pre-treatment wand, spraying evenly over stubborn stains.



Leave the solution for 10-15 minutes before washing carpet.

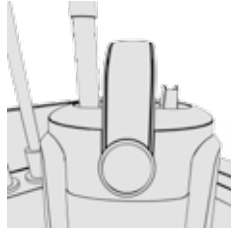
# Using your machine

**NOTE:** The carpet washer should be in the upright position when using the upholstery tool; de-activating the SpinScrub brushes and brushbar.

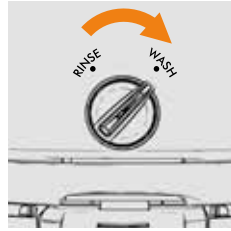
## Using the upholstery wash tool



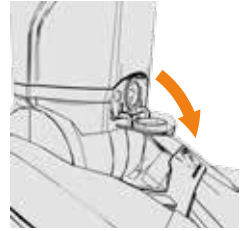
Pour required amount of carpet cleaning solution into tank. Tighten cap before returning tank to unit.



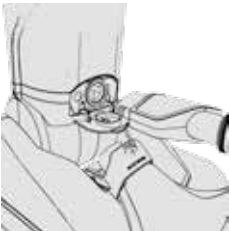
Fill the clean water tank with warm water (max 40°C).



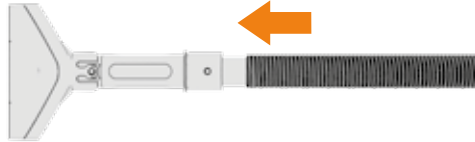
Turn wash/rinse dial to 'wash'.



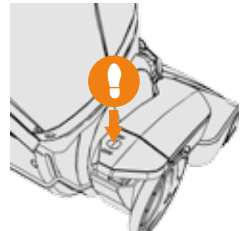
Pull down accessory hose connector cover.



Push hose end and hose connector into hose and solution connection port.



Slide upholstery tool over tab at end of hose until it clicks into place.



Plug into mains, press the On/Off button to switch on.

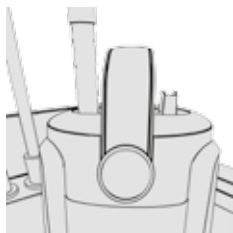
# Using your machine

**CAUTION:** Test for colourfastness - Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. If your carpet has more than one colour, check all colours.

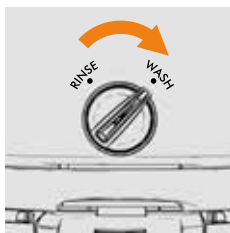
## Using the hose and SpinScrub tool



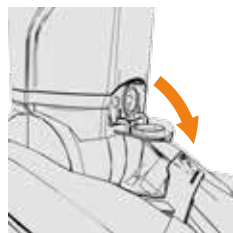
Pour required amount of cleaning solution into the clean water/solution tank.



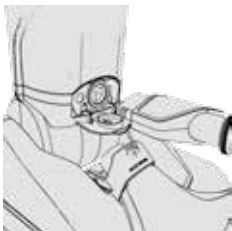
Fill the clean water/solution tank with warm water (max 40°C).



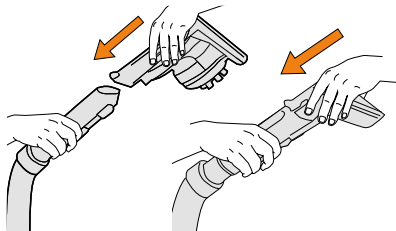
Turn wash/rinse dial to 'wash'.



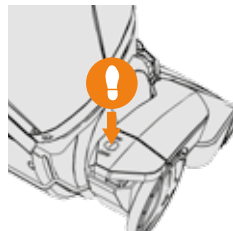
Pull down accessory hose connector cover.



Push hose end and hose solution connector into hose and solution connection port.



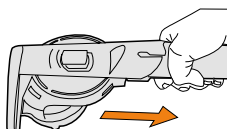
Slide SpinScrub tool over tab at end of hose until it clicks into place.



Plug into mains, press the On/Off button to switch on.



Press trigger on hose to release solution/water.

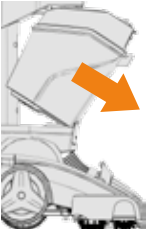


Squeeze trigger on the forward stroke, release trigger on backward stroke to recover solution/water.

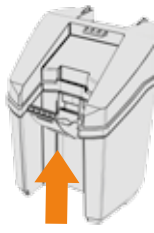


**CAUTION:** Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

## Emptying the dirty water tank



Press dirty water tank release latch, pull to remove dirty water tank.



Pull and lift dirty water tank clip to release lid. Lift to remove dirty water tank lid.



Empty dirty water over the sink. Rinse dirty water tank and lid under water to remove dirt/ debris.



Clean the filter screen located at the back of the dirty water tank.



To re-fit, tilt dirty water tank and line up onto carpet washer. Push back until it clicks into place.

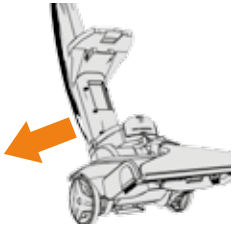


### IMPORTANT

Empty and rinse out clean and dirty water tanks and leave to air dry before replacing. Do not leave solution stored in the tanks between uses.

# Taking care of your machine

## Removing and cleaning the nozzle



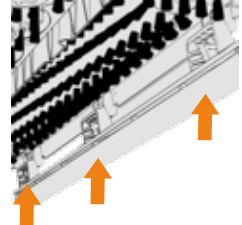
Remove both tanks and tilt carpet washer back.



Lift nozzle release clip and pull nozzle forward, separating tabs on nozzle and carpet washer.

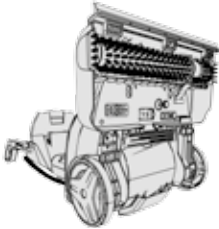


Rinse nozzle under water to remove dirt/debris.

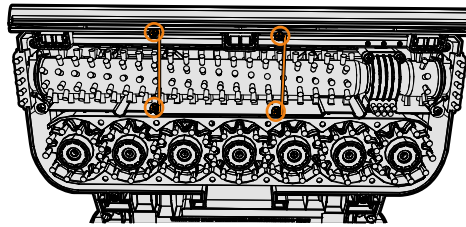


Replace nozzle by lining up tabs on nozzle with tabs underneath front of carpet washer. Push nozzle down until it clicks into place.

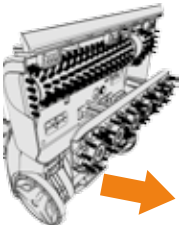
## Removing blockages from brushbar and SpinScrub brushes



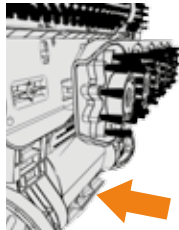
Using a pair of scissors remove any threads or hair caught around the brushbar.



Using a crosshead screwdriver remove the top and bottom screws from each of the rug guards (metal pins) and remove to get access to the brushbar.



Firmly pull sides of SpinScrub cover and remove SpinScrub brushes.

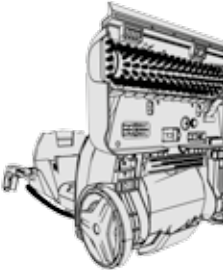


Remove any threads or hair caught around the brushes, rinse under water to remove debris.

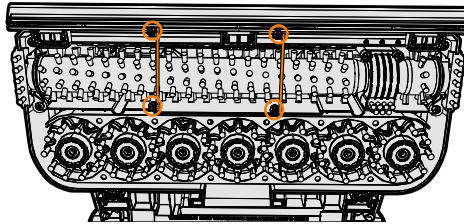


**CAUTION:** Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

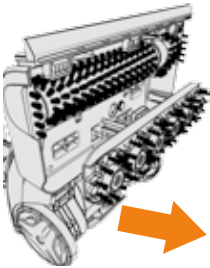
## Changing the brushbar



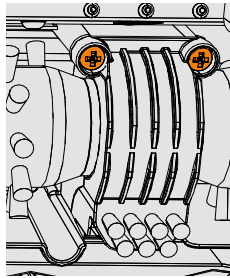
Lie carpet washer on its back exposing SpinScrub brushes and brushbar.



Using a crosshead screwdriver remove the top and bottom screws from each of the rug guards (metal pins) and remove to get access to the brushbar.



Firmly pull sides of SpinScrub cover and remove SpinScrub brushes.

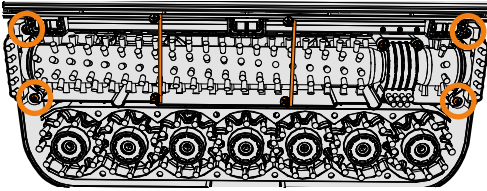


Use a crosshead screwdriver. Undo 2 screws and remove belt guard.

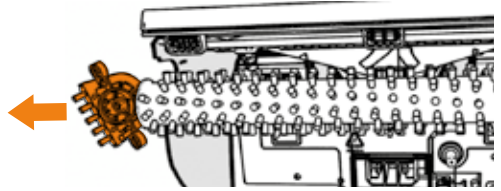


# Let's talk technical

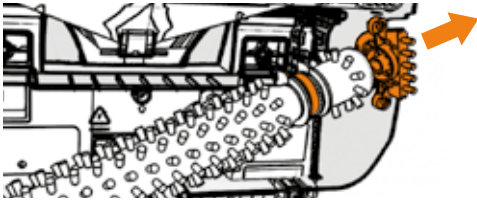
## Changing the brushbar (continued)



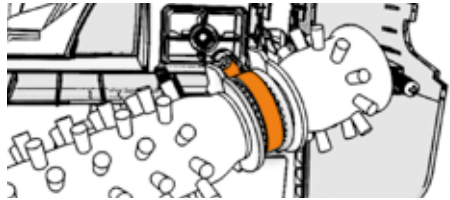
Undo the four screws on the side brushes.



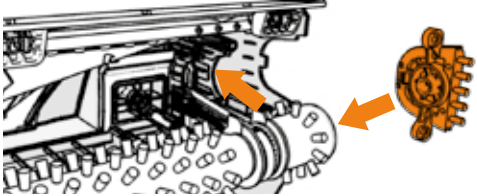
Pull and slide left side brushes and remove side cap from brushbar.



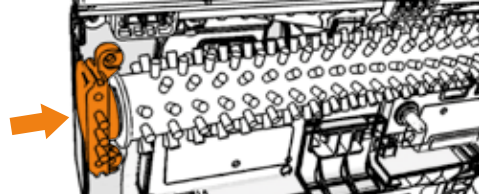
Pull and slide right side brushes together with brushbar. Remove side cap from brushbar and unloop brushbar from belt.



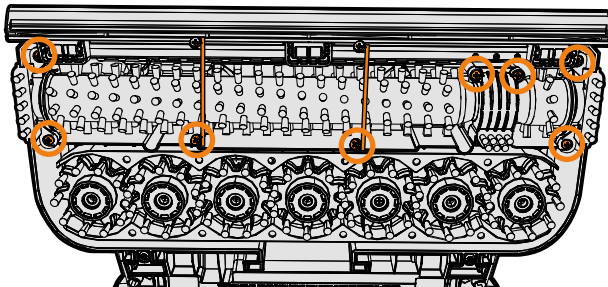
Loop replacement brushbar through belt and onto belt grip.



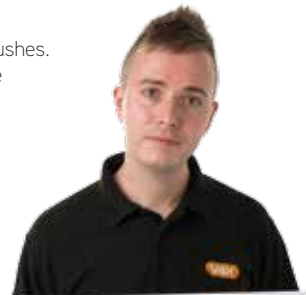
Line up the 'right' side brushes with base and slide into place. Attach brushbar to side brushes.



Attach the other side of brushbar to side brushes. Slide onto side of base and into place.



Refit belt guard and tighten x2 screws. Refit and tighten screws x2 on either side of side brushes. Refit SpinScrub brushes. Refit the rugguards and tighten screws.



Always unplug the carpet washer before performing any maintenance/troubleshooting checks.



# Don't forget your accessories!

Order at: [www.vax.co.uk/spares-and-solutions](http://www.vax.co.uk/spares-and-solutions)

## Ultra+ carpet cleaning solution (1.5l) 1-9-132706-00

Ultra+ Carpet Cleaning Solution tackles stubborn spots and stains and removes unpleasant odours too. It's specially formulated to leave no sticky residue, so your carpets stay fresher for longer.



## Ultra+ Pet carpet cleaning solution (1.5l) 1-9-132707-00

Ultra+ Pet Carpet Cleaning Solution tackles stubborn spots and stains and removes unpleasant pet odours too. It's specially formulated to leave no sticky residue, so your carpets stay fresher for longer.



## Ultra+ Refresh & Revitalise (1.5l) 1-9-133260-00

Ultra+ Refresh and Revitalise tackles stubborn spots and stains. It's Oxy-Lift Action Technology brings your carpets back to life and restores carpet pile. Formulated to leave no sticky residue, so your carpets stay fresher for longer. Safe to use on wool carpets - Woolsafe approved.



## Ultra+ Allergen (1.5l) 1-9-133262-00

Ultra+ Allergen tackles stubborn spots and stains, but also removes deep down dirt and allergens in your carpet. Formulated to leave no sticky residue, so your carpets stay fresher for longer. Ultra+ Allergen carpet cleaning solution is approved by the British Allergy Foundation.



## Ultra+ Sanitise (1.5l) 1-9-133261-00

Ultra+ Sanitise tackles stubborn spots and stains and removes embedded dust and dirt from carpet pile. Ultra+ Sanitise is formulated to leave no sticky residue, so your carpets stay fresher for longer.



# What to do if it goes wrong

## Problem

## Solution

Is there an accessory missing?

- Check the 'This pack contains' panel on the box to make sure the part is definitely included in your unit.

Why won't my carpet washer turn on?

- The plug may not be fully pushed into the electrical socket.
- Check the fuse in the plug if this needs replacing, always replace with a British 13amp fuse.

Why won't the solution/clean water dispense?

- Make sure the clean water tank is fitted securely. Go to 'using your machine'.
- Wash/Rinse dial has been set to Rinse, set dial to wash to dispense solution.
- The clean water tank valve may be stuck, hold the clean water tank over the sink and press the valve underneath to release.

Why won't my carpet washer pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank wait for the float to settle before re-starting your carpet washer.
- The accessory hose connector cover has not been correctly closed. Correctly close cover.
- Check the SpinScrub brushes and brushbar for blockages and clear.
- The dirty water tank may not be fitted correctly. Re-fit making sure the lid is pushed down securely. Go to 'taking care of your machine'.
- Check the nozzle for blockages and clear. Go to 'Taking care of your machine'.
- Check the nozzle is correctly fitted. Go to 'Taking care of your machine'.

Why won't the brushes spin?

- The brushes will only spin when the carpet washer is reclined.
- Check the SpinScrub brushes and brushbar for blockages and clear.
- Check for damage to the brushbar and the spindle on the back of the SpinScrub brush cover.

**CAUTION:** To reduce the risk of personal injury, unplug the carpet washer before performing maintenance/troubleshooting checks.

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