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Support

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## **Welcome to HP Customer Support**

# HP Officejet Enterprise Color X555, MFP X585 - Replace the ink cartridges

## Replace the ink cartridges

The product uses four colors and has a different ink cartridge for each color: yellow (Y), cyan (C), magenta (M), and black (K).

1. Open the ink cartridge door.

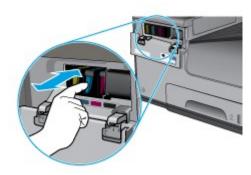
Figure 1: Open the cartridge door

Country: **United States** 



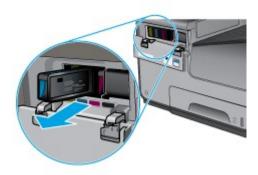
2. Push the old ink cartridge inward to unlock it.

Figure 2: Release the ink cartridge



3. Grasp the edge of the old ink cartridge and then pull the cartridge straight out to remove it.

Figure 3: Remove the ink cartridge



4. Remove the new ink cartridge from the packaging.

Figure 4: Unpack the ink cartridge



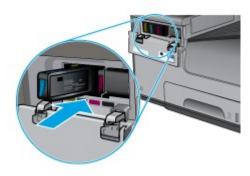
5. Do not touch the gold-colored metal contacts of the ink cartridge. Fingerprints on the contacts can cause print-quality problems.

Figure 5: Do not touch the contact



6. Insert the new ink cartridge into the product. Push the cartridge until it "clicks" into place.

Figure 6: Insert the ink cartridge



7. Close the ink cartridge door.

Figure 7: Close the cartridge door



8. Place the old cartridge in the box and refer to information about recycling used ink cartridges on the ink cartridge box.

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