



(<https://camo.githubusercontent.com/f78d0de429cacfa4ade10e5a541a1588ee52d0ea>

/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f353464636130646

## Introduction

- Energy Sistem™ thanks you for buying your new Energy Phone Max. We hope you enjoy it.
- This device belongs to the Energy Smartphone family: a new generation of communication devices based on the Android™ operating system, with which you can access the Internet and communicate anytime, anywhere, check your e-mails and play any multimedia content (video, music, photos, eBooks, etc.). In addition, there are thousands of applications and games available so you can get the most out of your device. The device has ARM Cortex A7 1.3GHz Quad Core processor + Mali-400 GPU, 5" HD IPS OGS touch screen and switchable coloured back casings.
- We recommend you to read this manual to enjoy your device in a safe way and with maximum performance.

## Care and maintenance

- Do not expose your Energy Smartphone to impacts, dust, direct sunlight, humidity or high temperatures.

- Do not use abrasive or corrosive cleaners.
- Keep the device clean and dust free using a soft, dry cloth.
- Charge the battery when the display shows the low battery icon. Only charge with the adapter included in your smartphone.
- Do not disassemble the device. Any repairs must be carried out by Energy Sistem Soyntec S.A. qualified personnel only.

## Key features

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- Unlocked Smartphone with optimized ANDROID™ 4.4. O.S.
- 5" IPS OGS capacitive touch display (HD 1280x720p).
- Quad-core ARM Cortex A7 processor up to 1.3GHz and Mali-400 GPU.
- 3G connection to surf the Internet wherever and whenever you want to.
- 3 interchangeable color back casings.
- Wi-Fi connection (802.11 b/g/n): the fastest Internet connection through a Wi-Fi access point.
- GPS function: the most precise and reliable satellite navigation.
- Bluetooth 4.0 wireless connections for headphones, speakers and other Bluetooth devices.
- Dual SIM-card Slot.
- 1GB RAM.
- 8GB built-in memory expandable up to 64GB via microSD-HC/XC cards.
- Integrated 5.0 Mpx BSI+ FOV 88° front camera with LED flash.
- Integrated 8.0 Mpx Auto-Focus rear camera with LED flash.
- USB function to easily access the smartphone's memory from the computer (cable included).
- Integrated speakers.
- Integrated omni directional microphone.
- Audio connector compatible with CTIA standard.
- Motion sensor (accelerometer).
- Display with auto brightness.
- Proximity sensor.
- Installed applications: web browser, email manager, applications to play music / videos / photos, FM radio, alarm and calculator.
- Allows you to install thousands of applications and games available for the ANDROID™ operating system.
- Frequency bands: GSM 850/900/1800/1900 MHz + WCDMA 900/2100 MHz.
- Battery life: up to 400 hours on standby and 19 hours talk time.
- Battery capacity: 2,000 mAh.
- SAR rating: 0.578 (W/Kg) at the head and 0.434 (W/Kg) at the body (10mm distance).

## Product content

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- Energy Phone Max.

- 3 color back casings.
- Quick Guide.
- Screen protector.
- USB cable.
- AC/DC power adapter (Europlug) 100-240VAC 50-60Hz.
- 2 microSIM adapters.

## General overview

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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f3534646361313031

1. Frontal flash
2. Headphones output.
3. Front speaker.
4. Proximity and luminosity sensors.
5. Front camera.
6. Volume button.
7. Microphone.
8. USB port.
9. Menu, Home, Back touch buttons.
10. Rear speaker.
11. Rear flash.
12. Rear camera.
13. Power button.



/I60c7d4a7da78I406f565a73c79d9a8643aa3lea

/687474703a2f2f73746I7469632e656e6572677973697374656d2e636f6d2f696d6I6765732f6d6I6e756I6c732f33393937362f353464636I3I306I

14. MicroSD HC/XC card slot.

15. SIM 1 card slot.

16. SIM 2 card slot.

17. Serial and IMEI number.

18. Battery.

## Power/First use

Your Energy Smartphone has a rechargeable lithium ion battery that you must insert into the device. Open the battery cover, insert the SIM cards, the microSD card (not included) and the battery. Place the battery cover onto the back of the phone. Initially the battery is charged at the factory, but it is highly recommended that you perform a full charge before the first use.

Recharge the battery by connecting the device to the power point only using the AC/DC 5V included with the product. The charging time ranges from 2-4 hours, depending on whether the device is off or running. In order to keep the battery in good condition, we recommend that you turn it off while charging and not leave it charging more than 8 hours.

You have several ways to improve the performance and optimize the battery use of your Energy Phone:

Set your Smartphone to automatically turn off the display after a few seconds of inactivity in Settings > Display > Sleep after.

Select an ideal display brightness in Settings > Display > Brightness.

Turn on the Wi-Fi connection whenever you can since it needs less battery than 3G connection and you will save in your data connection.

## Switching On and Off

Before turning on your Energy Phone, make sure that the SIM cards are inserted in their slots. After that, press the

power button (13) located on the upper right side of your device for a few seconds. When the operating system has loaded, unlock the device to start using it. Enter the PIN number of your SIM cards and then drag the padlock outside the circle using your finger.

In order to turn off the device, hold the power button (13) until you see the power off menu, then select "Power Off".

Briefly pressing the power button (13) locks/unlocks the device, turning the screen on/off and activating the power saving mode.

## Main gestures

### Basic gestures

- Tap

Touch the screen briefly



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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f35333535363962f

- Double tap

Touch the screen twice quickly



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- Drag

Move your finger over the screen without losing contact



(<https://camo.githubusercontent.com>

/8bld8c3b7c185b5d06538ec662397fd55d11853c

/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f35333535363963f

- Slide

Slide your finger quickly over the screen



(<https://camo.githubusercontent.com/l9a82089a6bd24bb4557d05e1b706dc668d6865b>

/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f35333535363963f

- Press

Touch the screen for an extended period of time



(<https://camo.githubusercontent.com/a773834656455845bf8b52066e8397a3957324ba>

/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f353335353661656

- Zoom

Zoom in and out the screen image



(<https://camo.githubusercontent.com>

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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393533302f353335353661656

## Main screen



(<https://camo.githubusercontent.com>

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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f353464636131336'

1. **Status Bar:** Displays information about the signal status, battery and clock. If you slide your finger down from

this area, you will access a new basic settings menu version that manages the notifications and the settings menu.

2. **Search:** Direct access to Google's™ search engine.
3. **Voice Search:** Access to Google's™ voice search and much more.
4. **Energy Music:** Music player.
5. **Play Store™:** Download the best and most popular apps for your Android™ system.
6. **Gallery:** Image gallery.
7. **Camera:** Access to the built-in camera.
8. **Internet:** Web browser.
9. **Email:** E-mail client.
10. Access to the application and widget menu.
11. **Contacts:** Contact management.
12. Call.

### Widgets



(<https://camo.githubusercontent.com/085db874143c4f5d6a848b41b8584943687e8ce2>

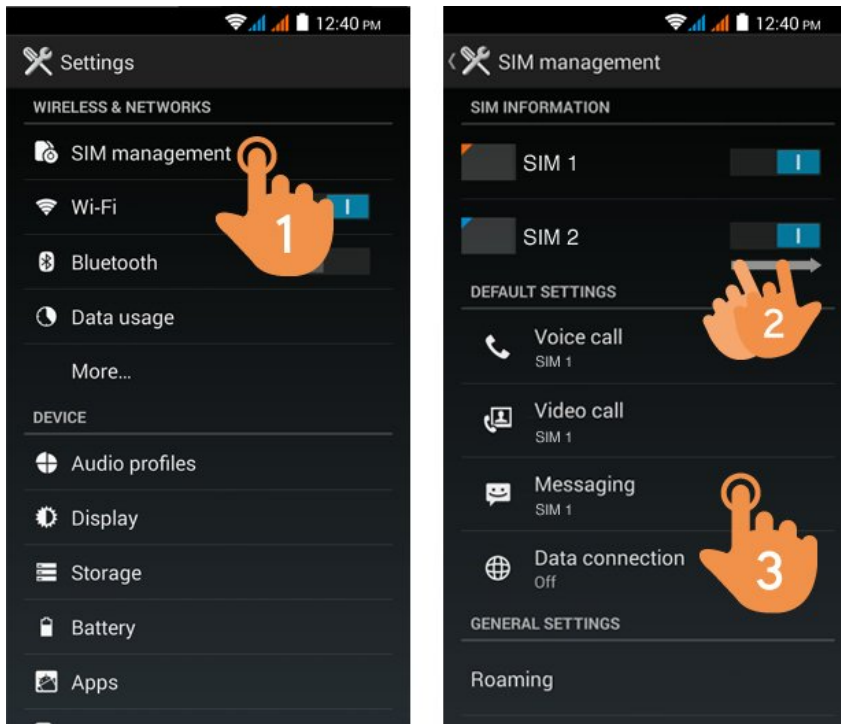
[/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f3534646361313631](https://camo.githubusercontent.com/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f3534646361313631)

In order to add a Widget to one of your desktops, tap on the center of the desktop (1), then select "WIDGETS" at the top of the screen (2). You can slide your finger to the left or right (3) to see all your installed Widgets. Select the one you want to add to your desktop by pressing and then releasing it on the desktop.

A Widget can be relocated or removed easily. To relocate a widget, tap and hold it for a few seconds. Once the widget is highlighted, you can move it to another position within the desktop.

To remove the widget, tap and hold it for a few seconds and the X icon will appear on the top side of the screen, drag the widget to the X icon and release it.

### SIM Card Setup



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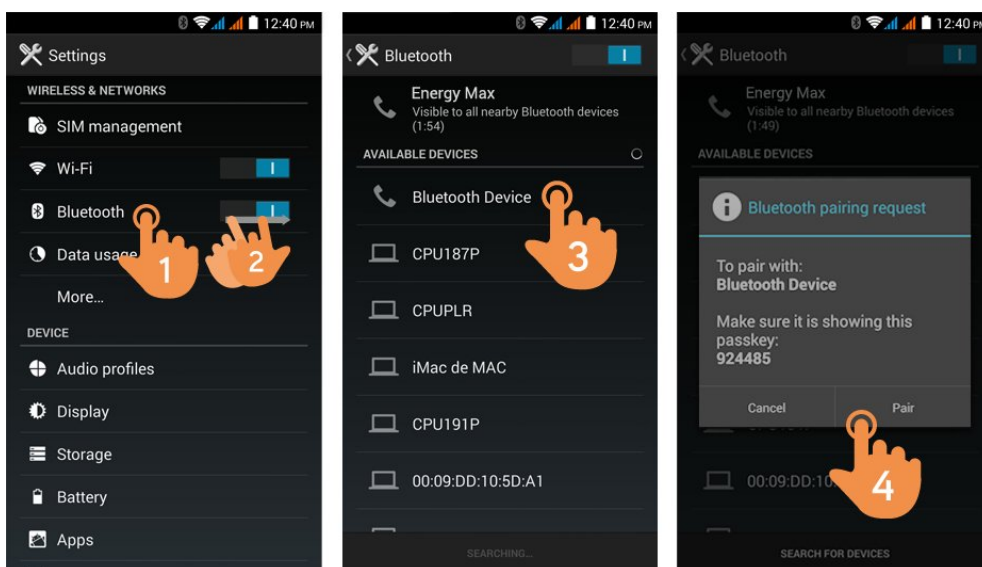
/687474703a2f2f7374617469632e656e657267797374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f3534646361313834

Your Energy Phone allows you to use two SIM cards. In Settings > SIM Management, you can manage your SIM cards.

In this section you can set the default card to make or receive calls, send and receive text messages and data connection. It also allows you to set your roaming network operator.

#### Bluetooth setup

Your Energy Phone has Bluetooth 4.0. to connect your device to any bluetooth device like headphones, PC, speakers, etc. You only have to go to Settings > Bluetooth and turn the switch to the ON position. Once the search is finished, select the device to start the connection.



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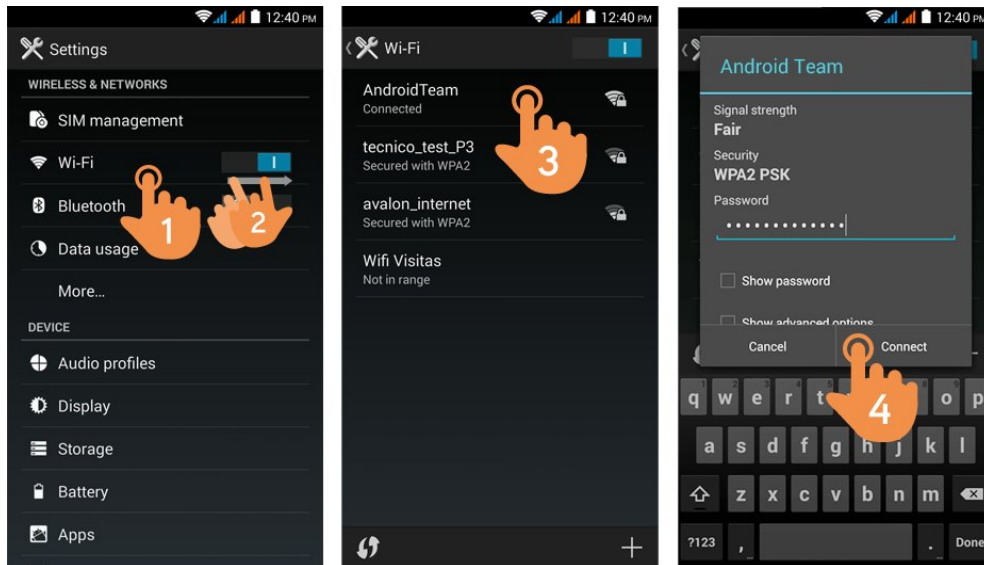
/687474703a2f2f7374617469632e656e657267797374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f3534646361313834



1. Settings > Bluetooth.
2. Enable the Bluetooth option.
3. Select the device you want to connect to.
4. Accept the synchronization request.

#### Wi-Fi setup

Tap on Settings in the MAIN SCREEN.



(<https://camo.githubusercontent.com/754d636df89b8e3f2f9e8368042fc3dd66072bb3>

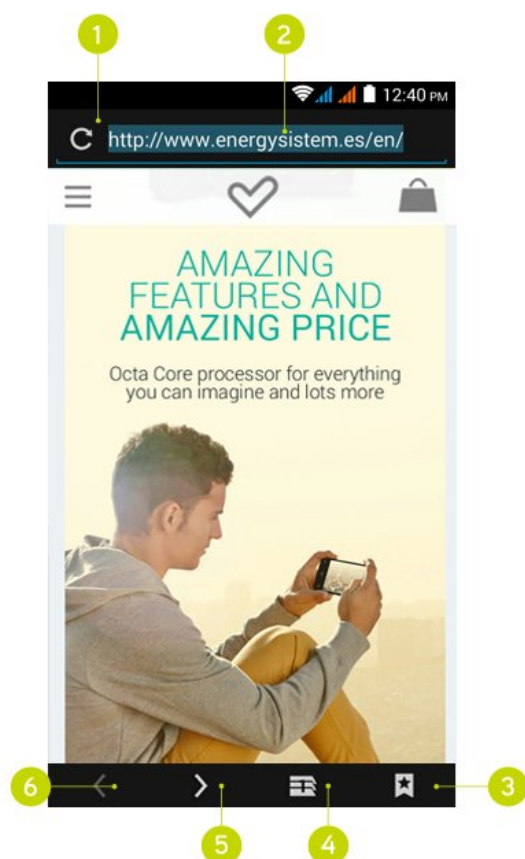
/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f3534646361316361

1. Wi-Fi.
2. Enable the Wi-Fi option.
3. Select your Wi-Fi network.
4. Connect.

**Note:** Your Energy Phone is compatible with the following security and encryption standards: WEP, WPA, WPA2, TKIP and AES. Once you have completed the authentication process successfully, your Energy Phone will save the Wi-Fi access data and you will be able to access the Internet. The device will remember the network and will automatically connect when it is available.

#### Internet browser

Your new Energy Phone has a powerful Web browser among the list of applications installed by default, with which you will be able to surf the Internet quickly and easily. Once the device is connected to a Wi-Fi or 3G network, press the browser icon located on the desktop or in the application menu to start the program. The system will load and display the home page set by default.



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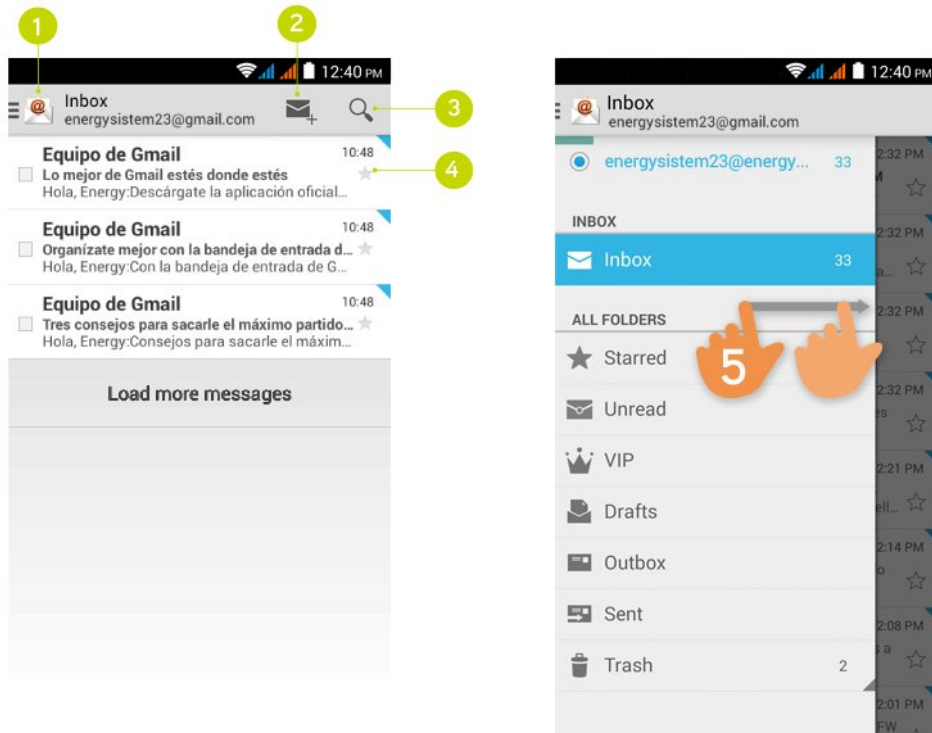
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/687474703a2f2f374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f353464636132303

1. Refresh.
2. WEB address.
3. Bookmarks.
4. Tab management.
5. Forward.
6. Back.

#### **E-Mail Client**

**Note:** In order to know your account settings, ask your e-mail provider.

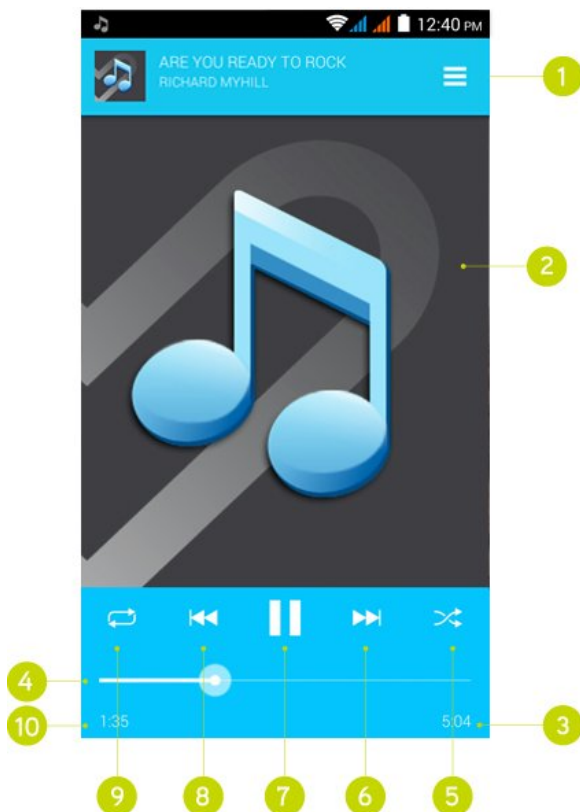


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1. Selected folder.
2. New e-mail.
3. Search.
4. E-mails.
5. Folders.

#### Music player



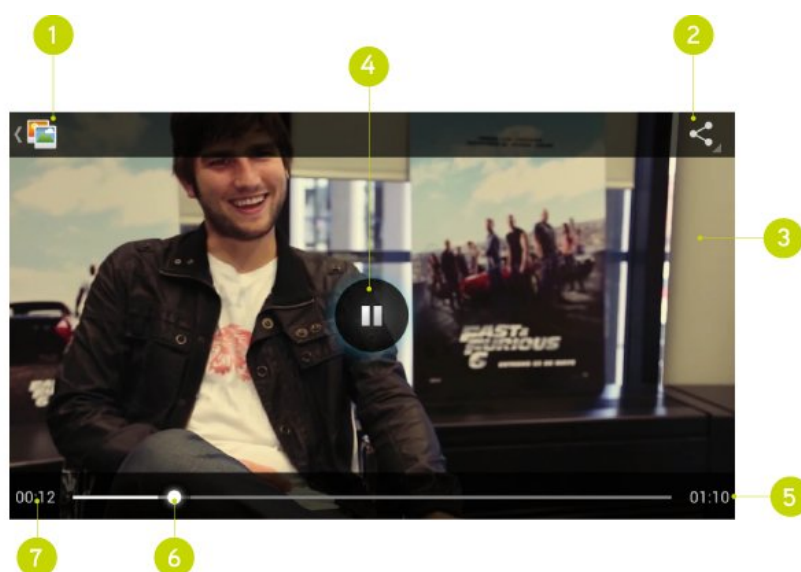
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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f353464636132343

1. Playlist.
2. Display.
3. Length.
4. Progress bar.
5. Random playback.
6. Next song.
7. Play / Pause.
8. Previous song.
9. Repeat.
10. Elapsed time.

#### Video player



(https://camo.githubusercontent.com/23cf93fb70703ed04ad711974de8c9f2d64f8f39

/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f353464636132363

1. Back to video list.
2. Share.
3. Now playing.
4. Play / Pause.
5. Length.
6. Progress bar.
7. Elapsed time.

## Camera

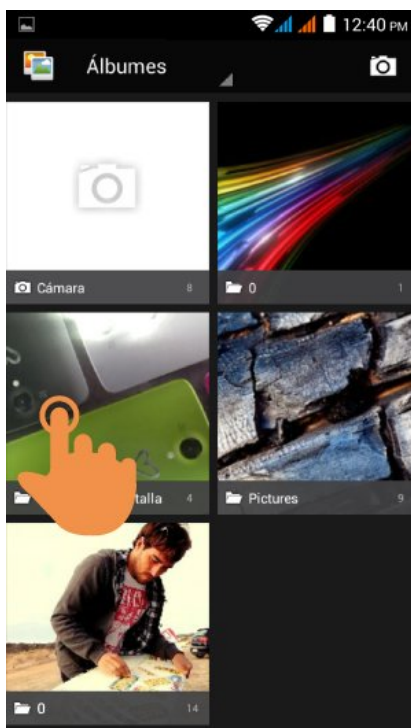
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- ## Gallery

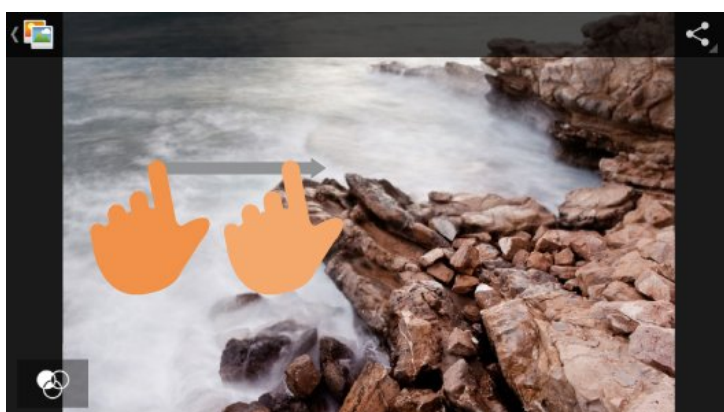
16/02/15 12:05



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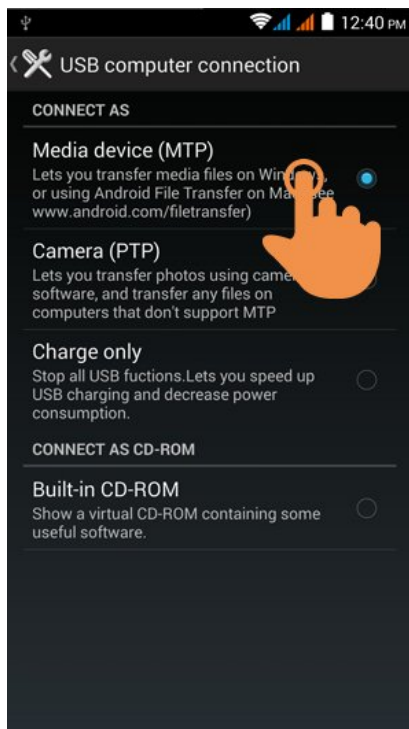
To view the previous / next image or album, slide your finger to the left / right.

To return to the main desktop, press the Back or Home button.

## MicroSD & USB

Your Energy Phone has a slot for MicroSD cards to expand your device's memory. To use it, turn off your device before inserting / extracting the card in order to avoid accidental data loss. Supports High Capacity (microSD-HC) and Extended Capacity (microSD-XC) formats.

Your Energy Phone has also a USB port so you can transfer files from/to your PC. You only need to connect the cable included with the product to establish the connection and manage your files.



(<https://camo.githubusercontent.com/9ce3263211b4222b80e70869be88f075c2de6de687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f353464636132653>)

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/687474703a2f2f7374617469632e656e6572677973697374656d2e636f6d2f696d616765732f6d616e75616c732f33393937362f353464636132653

## Updating

Your Energy Phone has an operating system based on Android™ which you can reinstall or update if necessary. Updates will be made via OTA (Over-The-Air) by default, so your Energy Phone will automatically connect to our servers, download the file and install the new software as soon as it is released.

You can also update your Energy Phone using your PC. The process is simple but has to be done carefully and only when it is really necessary. If you notice that the device hangs up, restarts unexpectedly or you have problems accessing the content of the internal storage memory, you should reinstall or update the operating system to a newer compatible version if available.

Follow these steps to install:

1. Make sure that the battery of your Energy Phone is fully charged. Otherwise, plug your Energy Phone to the external power using the provided AC/DC power adapter and wait until the battery is fully charged.
2. Access the [www.energysistem.com](http://www.energysistem.com) (<http://www.energysistem.com>) website from your computer.
3. Enter the "Support" section and choose the type of product "Smartphone".
4. Choose your Energy Phone model from the dropdown list that appears and then download the latest Android™ operating system version available.

### Important:

Make sure the operating system version you are downloading is specific for your model and serial number, otherwise you could damage the device.

5. Unzip the file on your computer.
6. Open the text file included with the download and follow the instructions to install the new operating system on your Energy Phone.

## Troubleshooting

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1. Why can't I play some MP3 files?  
The MP3 file must follow the "layer 3" standard for MPEG1, MPEG2 and MPEG 2.5 formats. Otherwise, it must be converted using a specific software.
2. My Energy Phone does not turn on - what can I do?  
Make sure that the battery is charged enough to power the device. If problem continues after leaving the device charging for at least 30 minutes, there may be a problem with the installed operating system. Please, refer to the "Updating" section of this manual.
3. Why can't I play some WMA files?  
Make sure you are not trying to play WMA file with DRM.
4. Why can't I see my video, image or text files when using the music player?  
Generally, applications only display the files supported by the program. Therefore, while you browse the folders using a specific application, you can only see the files associated to that program (songs in the music player, videos in the movie player, etc). In order to see all the files stored in the internal memory, start the FileXplorer application from the application menu.
5. Which video formats are compatible with my Energy Phone?  
Your Energy Phone can play multiple video formats without recoding, such as MP4, 3GP, MOV and more.
6. Why can't I display my .jpg images?  
Many digital cameras and image editing software add hidden data to .jpg files. This can prevent your Energy Phone from loading the images. Try to delete them and save the image with another name.
7. Sometimes the screen turns black and the device does not respond.  
It is always better to reboot the device through one of the options available within the system, but if that is not possible, remove the battery, put it back again and press the power button.
8. The built-in memory of the Energy Phone Colors has 8GB, but the available memory is lower. Why?  
The Android™ operating system and the preinstalled applications need approximately 2GB to work. Therefore, the available memory for additional data is less than 8GB.
9. What must I do to install an application?  
First, make sure that the file has the Android™ application extension (.APK). Android™ will ask you to activate the app installation from "Unknown sources" (this option is disabled for safety). To authorize the installation of apps, you only have to follow the instructions on the screen the first time you try to install an application:  
Settings / Security / Unknown sources (activate).
10. How long does the battery last?



It depends largely on the use, the screen brightness, the use of headphones or speakers, the Wi-Fi connection and the use of GSM and 3G networks. The Energy Phone Max battery lasts up to 400 hours on standby and 19 hours talking.

## Safety precautions and SAR

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### Safety precautions

It is prohibited to use the phone in certain places or situations, such as airplanes, hospitals, service stations and garages.

To reduce the amount of radiation, use a hands-free kit, the speaker mode, a bluetooth headset and do not make calls in places where the signal is weak, in the car, train or subway. Keep the phone away from sensitive areas, like the belly of pregnant women, especially when making a phone call. If you have an electronic implant (pacemakers, insulin pumps, neurostimulators...) place the phone at least 15 cm from the body and on the opposite side to the implant when making a phone call.

### Exposure information (SAR)

This device meets the guidelines developed by the ICNIRP for exposure to radio waves. The unit does not exceed the SAR radio wave exposure limits. This unit measures the amount of radio energy absorbed by the body when using a device. The SAR limit adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue. The test performed showed that the highest SAR value for this device when using it near the ear/head is 0.291 W/Kg.

## Warranty

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Energy Sistem Soyntec SA is liable for any lack of conformity which exists at the time the goods were purchased during a period of 36 months. Batteries are excluded from the 36-month warranty, having a warranty period of 12 months.

This warranty covers any defects in workmanship or materials. This warranty does not cover any failure of the product due to accidents, misuse or alteration made by an unauthorized person.

The special 36-months warranty is valid for the European Union. For other countries, please refer to your specific legislation or your local distributor.

## Warranty Procedure

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Visit the Support section at <http://www.energysistem.com/en/support> (<http://www.energysistem.com/en/support>) and select your product to view the FAQ (Frequently Asked Questions), user manuals, drivers and updates available, as the possibility to submit a query to the Technical Service or consult the warranty.

I. You can check the availability of the user manual in your language at <http://www.energysistem.com/en/guide/39976> (<http://www.energysistem.com/en/guide/39976>)

- I. Alternatively, you may prefer to contact the distributor from which you purchased the product, presenting the purchase receipt or invoice. Important: This warranty doesn't cover any damage or loss to any data stored in warranty products, therefore Energy Sistem's Technical Service will not assume any loss of the above mentioned information so it is recommended to make a backup of your data and to remove any data or personal data from its internal memory before you send the product, or to send it only with the original data. Specifications are subject to change without notice.

## Trademarks

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All company, brand and product names are trademarks or registered trademarks of their respective companies.

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NOTE: The present device could contain connections to other sites or websites operated by third parties not related to Energy Sistem Soyntec S.A. These connections are provided for your information or convenience; Energy Sistem Soyntec S.A. is not responsible for their availability, content, update, adequacy or accuracy. These external connections might contain or link references to trademarks, patents, registered information, technologies, products, processes or rights property of other companies or individuals. All the rights reserved are property of their respective owners, and you are not granted with any license or right related to those brand names, patents, industrial secrets, technologies, products, processes or other rights property of other companies or individuals.

## Declaration of Conformity

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Manufacturer Name:

Energy Sistem Soyntec S.A.

Address: Pol. Ind. Finestrat C/. Calpe, I

03509 Finestrat Alicante (Spain).

Tel:902 388 388 // Fax:902 119 034

NIF:A53107488

We declare under our own exclusive responsibility that the product:

**Energy Sistem™ Energy Phone Max**

Manufacturing Country: China

Is in compliance with the essential norms and standards of the Directive 1999/5/EC of the European Parliament and of the Council of March 09th 1999. Other rights property of other companies or individuals.

You may request a copy of the declaration of conformity at C/ Calpe, I-03509 Finestrat - Alicante (Spain) Tel. +34 966 831 058

Finestrat, 01 January 2015