

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark vivo		2. Model identifier V2419	
3. General product parameters:			
Parameter		Value	
4. Device type		Smartphone	
5. Operating system		Android	
6. Energy efficiency class		A	
7. Battery user-replaceable		Yes	
8. Battery endurance per cycle (END _{device} [h])		54	
9. Battery endurance in cycles - default settings [cycles]		1 000	
10. Rated battery capacity (C _{rated} [mAh])		5 050	
11. Shipped with protective cover		Yes	
12. Repeated free fall reliability test - falls without defect [n]		180	
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.	
14. Repeated free fall reliability class		B	
15. Ingress protection rating		IP64	
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.	
17. Screen scratch resistance on Mohs hardness scale		4	
18. Charger	Required output power [W]	44	
	Receptacle type (at device end)	USB-C	
Repairability information:			
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5	
20. Repairability Class (based on the index below)		B	
21. Repairability Index		3,49	
21a. Disassembly Depth (S _{DD}) score		2,80	
21b. Fasteners (type) score (S _F)		4,60	
21c. Tools (type) score (S _T)		3,00	
21d. Spare Part score (S _{SP})		5	
21e. Software Updates (duration) score (S _{SU})		1	
21f. Repair Information score (S _{RI})		5	
22. Weblink to information on spare parts availability for professional repairers and end users		https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair	

23. Weblink to repair instructions for end-users	https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair
24. Weblink to indicative pre-tax prices	https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 13/03/2025.



EPREL registration number: 2202854

<https://eprel.ec.europa.eu/qr/2202854>

Supplier: VIVO MOBILE COMMUNICATION IBERIA S.L. (Authorized representative)

Website:

Customer care service:

Name: VIVO MOBILE COMMUNICATION IBERIA S.L.

Website:

Email: wei.sun1@vivo.com

Phone: N/A

Address:

Calle Orense
Spain