HP

Laptops & tablets　　Desktops　　Printers　　Ink & toner　　Displays & accessories　　Business solutions

Support

Welcome to HP Customer Support

Support Home　　Products　　Software and Drivers　　Forums　　Contact Support

Business Support
⌄

HP PageWide Enterprise Color 556, MFP 586 - Replace the ink-collection unit

📄 Introduction

📄 Remove and replace the ink-collection unit

Introduction

The following information provides details about the ink-collection unit for the printer, and it includes instructions to replace it.

The printer indicates when the ink-collection unit is nearly full and when it is completely full. When it is completely full, printing stops until the ink-collection unit is replaced.

To purchase a ink-collection unit (part number B5L09A), go to the HP Parts Store at www.hp.com/buy /parts.
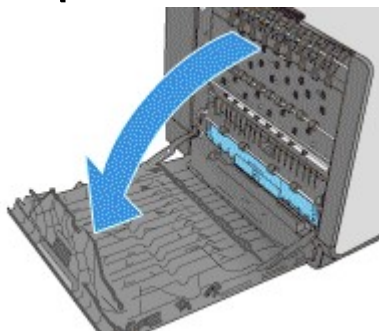
Country: 🇺🇸 **United States** ⌃

🔔 **NOTE:**

The ink-collection unit is designed for a single use. Do not attempt to empty the ink-collection unit and reuse it. Doing so could lead to pigment being spilled inside the printer, which could result in reduced print quality. After use, return the ink-collection unit to HP's Planet Partners program for recycling.

Remove and replace the ink-collection unit

1. Open the left door.

   Figure 1: Open the left door

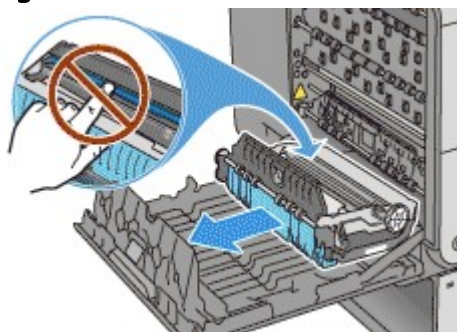
2. Remove the ink-collection unit by pulling it out with both hands. Set the unit aside, upright, on a piece of paper to prevent spills.
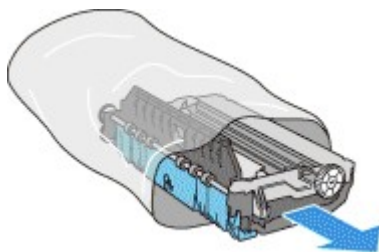
   ⚠ **CAUTION:**

   When pulling out the ink-collection unit, avoid making direct contact with the black cylinder to prevent pigment smear on skin or clothes.
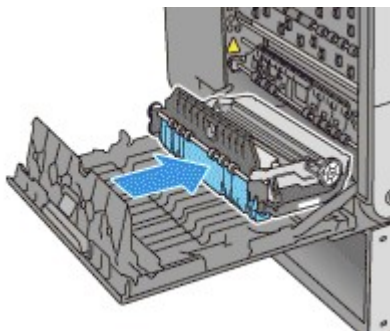
   Figure 2: Remove the ink-collection unit

3. Remove the new ink-collection unit from its packaging.

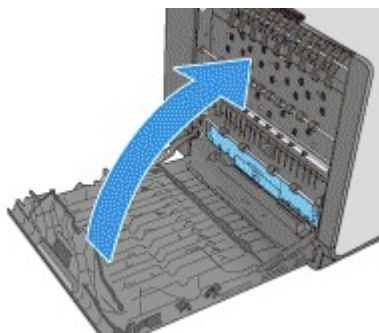   **Figure 3: Remove the packing material**

4. Install the ink-collection unit.

Figure 4: Install the ink-collection unit

5. Close the left door.

Figure 5: Close the left door

Ask the community!

Support Forum

Join the conversation! Find Solutions, ask questions, and share advice with other HP product owners. Visit now

About us

Ways to buy

Support

HP Partners

Stay connected

Careers

Store locator

Support & troubleshooting

HP Partner First program

Investor relations

Call an HP rep

Sustainability

Find a reseller

Forums

HP Partner First Portal

Newsroom

Enterprise store

Register your product

Developers

Accessibility

Public sector purchasing

Authorized service providers

Sign up for news & offers

Check repair status

Training & certification

Email address

Submit