

Gigaset

C620 H

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Overview of handset



- 1 **Display in idle status**
- 2 **Status bar** (→ page 36)
Icons display current settings and operating status of the phone
- 3 **Display keys** (→ page 15, → page 26)
- 4 **End call key, On/off key**
End call, cancel function, go back one menu level (press **briefly**), back to idle status (press and **hold**), switch handset on/off (press and **hold** in idle status)
- 5 **Baby Monitor key** (→ page 34)
- 6 **Message key** (→ page 16)
Access to the calls and message lists;
Flashing: new message or new call
- 7 **Hash key**
Keypad lock on/off (press and **hold** in idle status);
Toggles between upper/lower case and digits;
Insert a dialling pause (press and **hold**)
- 8 **Microphone**
- 9 **Recall key**
Consultation call (flash) (press and **hold**)
- 10 **Star key**
In idle status: Ringtone on/off (press and **hold**);
With an open connection: switch from pulse dialling to tone dialling (press **briefly**);
When inputting text: Open special characters table
- 11 **Connection socket for headset** (→ page 11)
- 12 **Key 1**
Select network mailbox (press and **hold**)
- 13 **Call Protection key** (→ page 24)
- 14 **Answer call key / Handsfree key**
Dial number displayed;
Accept call; switch from earpiece to handsfree mode;
Open the redial list (press **briefly**);
start dialling (press and **hold**);
- 15 **Control key / Menu key** (→ page 14)

Gigaset service contact numbers:

For personal advice on our range of products and for repairs or guarantee/warranty claims call:

Service Centre UK: **020 36953111**
(local call cost charge)










Service Centre Ireland: **0818 200 033**
(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

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Safety precautions

	<p>Read the safety precautions and the user guide before use.</p> <p>The device cannot be used in the event of a power failure. In case of a power failure it is also not possible to make emergency calls.</p> <p>Emergency numbers cannot be dialled if the keypad/display lock is activated!</p>
	<p>Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).</p>
	<p>The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.</p>
	<p>Use only the power adapter indicated on the device.</p> <p>Whilst charging, the power socket must be easily accessible.</p>
	<p>Use only rechargeable batteries that correspond to the specification (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.</p>
	<p>Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.</p>
	<p>Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.</p>
	<p>Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.</p> <p>The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.</p>
	<p>Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").</p>

Getting started

Checking the contents of the package

- ◆ One handset,
- ◆ One charging cradle incl. power adapter,
- ◆ One battery cover (rear cover for the handset),
- ◆ Two batteries,
- ◆ One belt clip,
- ◆ One user guide.

Setting up the charging cradle

The charging cradle is designed for use in closed, dry rooms in a temperature range of +5°C to +45°C.

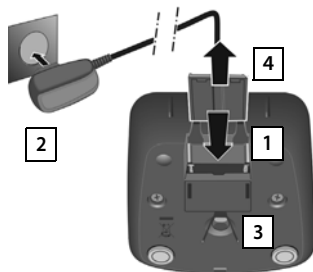
- ▶ Set up the charging cradle on a flat, non-slip surface.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, marks on the surfaces cannot be completely ruled out.

Notes

- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.
- ◆ Pay attention to the range of the base. This is up to 50 m inside buildings and up to 300 m in unobstructed outdoor areas. The range is reduced when **Maximum Range** is deactivated.

Connecting the charging cradle



- ▶ Connect the flat plug to the charging cradle [1].
- ▶ Plug the power adapter into the power socket [2].

If you have to remove the plug from the charging cradle again:

- ▶ Disconnect the power adapter from the mains power supply.
- ▶ Press the release button [3] and disconnect the plug [4].

Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

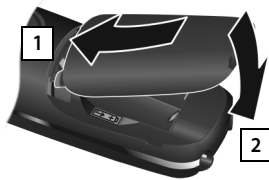
Inserting the batteries and closing the battery cover

Caution

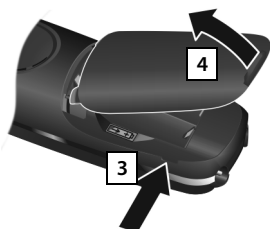
Use only rechargeable batteries recommended by Gigaset Communications GmbH (→ page 46), as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



- ▶ Insert the batteries with the polarity in the right direction (for correct +/- direction, see diagram).



- ▶ First insert the battery cover on the top **1**.
- ▶ Then press the cover **2** until it clicks into place.



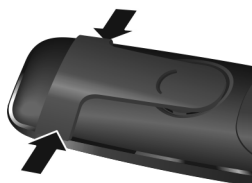
To **open the battery cover**, for example to change the batteries:

- ▶ Grip the notch on the side of the cover **3** and pull the battery cover upwards **4**.

Belt clip

The handset has notches on each side to attach the belt clip.

- ◆ **To attach** — press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- ◆ **To remove** — press the centre of the belt clip firmly with your right thumb, push the fingernail of your left thumb up between the clip and the casing and pull the clip in an upward direction.



Charging the batteries

The batteries are supplied partially charged. Please charge completely before use. (The batteries are fully charged when the power icon ⚡ disappears from the display.)

- ▶ Charge the handset in the charging cradle for **11.5 hours**.



Notes

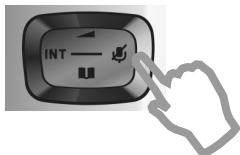
- ◆ The handset may only be placed in the designated base/charging cradle.
- ◆ The battery may heat up during charging. This is not dangerous.
- ◆ After a time, the charge capacity of the battery will decrease for technical reasons.

Changing the display language

You can also change the display language via the menu:

► ► OK ► **Language** ► OK ► Select language ► **Select**

or, if you do not understand the language currently set, go to:



- Press right on the control key.

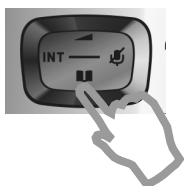


- Press keys and **slowly** one after the other.

Example



The language selection display appears.
The current language (e.g. English) is selected.



- Press the down control key ...

Example



... until the language you wish to use is displayed e.g. French.

- Press the **right** key, directly under the display, to select the language.

Example



The selection is marked with .

- Press and **hold** the End call key to return to idle status.

Registering the handset

The registration process depends on the base.

- ◆ **Automatically registering the Gigaset C620-620A handset to base station:**

- ▶ Place the handset in the base.

If automatic registration does not work, the handset will have to be registered manually.

- ◆ **Manually registering the handset:**

You must initiate registration on the handset **and** on the base. Both must be carried out **within 60 secs.**

- ▶ **On the base:** Press and **hold** (min. 3 secs) the Registration/paging key.
- ▶ **On the handset,** press the display key **Register**.

Or:

 ▶  ▶ OK ▶  **Registration** ▶ OK ▶ **Register Handset** ▶ OK

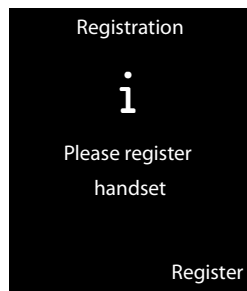
Display shows: **Searching for a base in registration mode.** The connection to the base will be established; this may take some time.

- ▶ Enter the system PIN if required (factory setting: 0000). ▶ OK

When registering, the display screen shows: **Handset is registering**

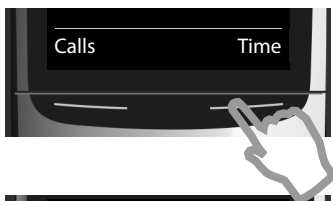
After registering successfully, the display screen shows: **Handset registered**

Your handset can be registered on up to four bases. To see how to use your handset with multiple bases and de-register a handset, refer to the user guide for the base.



Setting the date and time

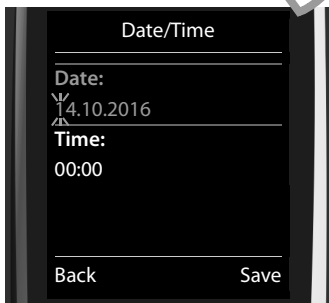
Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.



- Press the key **Time** below the display screen to open the input field.

(If you have already set the date/time, open the input field via the menu:

☰ ► ⚙ ► OK ► **Date/Time** ► OK)



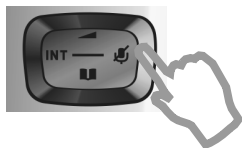
The submenu **Date/Time** is shown on the display.

- The active input position flashes.
Enter the day, month and year as an 8-digit number via the keypad,
e.g.

1	OP	4	OH	1	OP	0	Δ
---	----	---	----	---	----	---	---

2	ABC	0	Δ	1	OP	6	MNO
---	-----	---	---	---	----	---	-----

for 14.10.2016.



Press the **right** or **left** control key to change the input position, e.g. to correct an entry.

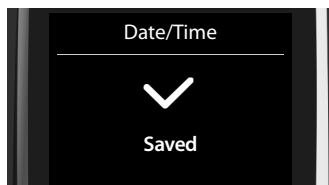


- Press the **down** control key to switch to the time input field.
- Enter the hours and minutes in 4-digit format via the keypad e.g.,

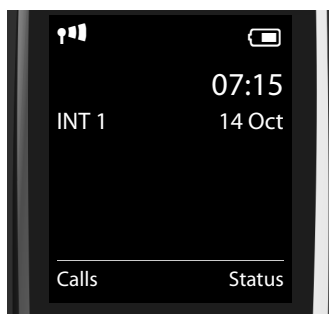
0	Δ	7	PROG
---	---	---	------

1	OP	5	JKL
---	----	---	-----

for 07:15 am.
Change the input position with the control key if necessary.
- Press the key **Save** below the display screen to save the entry.



Display shows: **Saved**. You will hear a confirmation tone.



You will automatically return to idle status.

Your phone is now ready for use.

Connecting the headset



You can connect a headset with 2.5 mm jack connectors. For information on recommended headsets, see the relevant product page at www.gigaset.com

What would you like to do next?

After successfully setting up the phone, you can make calls straight away, customise your Gigaset according to your requirements or firstly familiarise yourself with the operation.

Setting ringtones

Assign specific tunes to internal and external calls, reminders (→ page 22), wake-up calls (→ page 34) and to certain callers (→ page 29).

Protecting yourself against unwanted calls

Set your phone up so that it doesn't ring if there is an anonymous call or use the time control (→ page 24). Use the black list to block calls from unwanted numbers (→ page 24).

Register an existing Gigaset handset and add it to the phonebook

Use available handsets to continue calling from your new base. Transfer directory entries from these handsets to your new handset (→ page 30).














Configuring ECO DECT settings

Reduce the transmission power (emissions) of your phone (→ page 27).

If you have any questions about using your phone, please read the tips on troubleshooting (→ page 41) or contact our Customer Service team (→ page 40).

Understanding the operating steps in the user guide

The keys on your Gigaset handset are set out in these operating instructions as follows:

 /  / 	Answer call key / Menu key / End call key
  to  	Number / Letter keys
 	Star key / Hash key
 /  /  / 	Message key / Recall key / Call Protection key / Baby Monitor key










Overview of display icons (→ page 36).

Example: Activating/deactivating Auto Answer

Illustration in the user guide:


 ►  ► **OK** ►  **Telephony** ► **OK** ► **Auto Answer** ► **Change** (☑ = activated)

Follow this procedure:

- : With the handset in idle status, press the **right** control key to open the main menu.
- : Navigate to the  icon using the control key .
- **OK**: Press the display key **OK** or the middle of the control key  to open the submenu **Settings**.
-  **Telephony**: Scroll to the entry **Telephony** with the control key .
- **OK**: Press the display key **OK** or the middle of the control key  to open the submenu **Telephony**.
- **Auto Answer**: The activate/deactivate auto answer function is selected.
- **Change** (☑ = activated): Press the display key **Change** or the middle of the control key  to alternate between activating or deactivating (☑ = activated, ☐ = deactivated).


Getting to know your phone

Switching the handset on/off

- ▶ Press and **hold** the End call key  in idle status to switch the handset on or off.


Locking/unlocking the keypad

The keypad lock prevents any accidental use of the phone. If you press a key when the keypad is locked, a message is displayed.

- ▶ Press and hold the  key to lock or unlock the keypad.

If a call is signalled on the handset, the keypad automatically unlocks, and you can accept the call. It then locks again when the call is finished.






Control key

In the description below, the side of the control key (up, down, right, left, middle) that you have to press in the different operating situations is marked in black, e.g.  for "press right on the control key".




The control key allows you to navigate within menus and entry fields. In idle status or during an external call, it has the following functions:



When the handset is in idle status

-  Open the phonebook.
-  or  Open the main menu.
-  Open list of handsets.
-  Bring up the menu for setting the handset's call volume (→ page 20).

During an external call

-  Open the phonebook.
-  Initiate an internal consultation call.
-  Adjust the loudspeaker volume for earpiece and handsfree mode.

Functions when pressing the centre of the control key

The key has different functions, depending on the operating situation.

- ◆ **In idle status**, it opens the main menu.
- ◆ **In submenus, selection and entry fields**, the key takes on the function of the display keys **OK**, **Yes**, **Save**, **Select** or **Change**.

Note

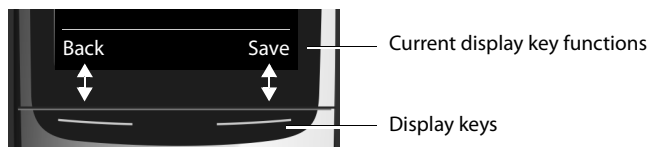
These instructions demonstrate opening the main menu by pressing the right of the control key and confirming the functions by pressing the appropriate display key. However, if you prefer, you can also press the middle of the control key.

Display keys

The display keys have a function preset by default in idle status, but the keys can be re-assigned (→ page 26).

The functions of the display keys change depending on the operating situation.

Example



Some of the important display keys are:

Options	Open a menu for further functions.
OK	Confirm selection.
Back	Skip back one menu level or cancel operation.
Save	Save entry.

Overview of icons on the display keys (→ page 37).

Menu guidance


The functions of your telephone are displayed on a menu that consists of several levels. Menu overview → page 38.


Main menu (first menu level)

- When the handset is in idle status, press **right** on the control key  to open the main menu.

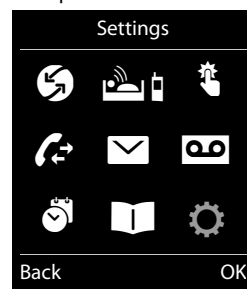
The main menu functions are shown in the display as icons. The icon for the selected function is highlighted and the name of the associated function appears in the display header.

Accessing a function, i.e. opening the corresponding submenu (next menu level):

- Use the control key  to navigate to the required function and press the display key **OK**.

Returning to idle status: **Briefly** press the display key **Back** or End call key .


Example




Submenus

The functions in the submenus are displayed as lists.


To access a function:

- ▶ Scroll to the function using the control key  and press **OK**.

Returning to the previous menu level: **Briefly** press the display key **Back** or End call key .

Returning to idle status

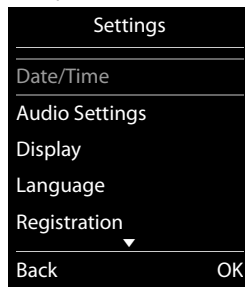
From any menu:

- ▶ Press and **hold** the End call key .

Or:

- ▶ If you do not press a key, the display **automatically** returns to idle status after 2 minutes.

Example








Message lists

Any messages you receive are saved in the message lists.

An advisory tone sounds as soon as a **new entry** appears on a list. The Message key also flashes. Icons for message types and the number of new messages are shown on the idle display.

New messages available:

- ◆  On the answer machine (depending on the base)/network mailbox
- ◆  In the missed calls list
- ◆  In the SMS list (depending on the base)
- ◆  In the missed alarms list

Open the message list by pressing the Message key . You can access the following message lists:

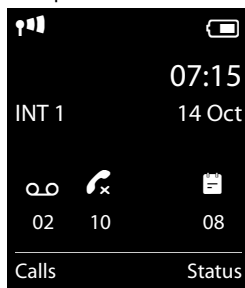
- ◆ **Answer Mach.:** Answer machine list (depending on the base)
- ◆ **Mailbox:** Network mailbox (if your network provider supports this function and the number of the network mailbox has been stored.)
- ◆ **SMS:** Incoming SMS message list (depending on the base)
- ◆ **Missed Calls:** Missed call list (see "Call list" → page 31)
- ◆ **Missed Alarms:** Missed appointments list

The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.

Opening the list:  Select required list. ▶ **OK**

Exception: If you select the **network mailbox**, the number of the network mailbox will be selected. Lists are not opened on the display.

Example



Entering numbers and text

If several number and/or text fields are displayed (e.g. **First Name** and **Surname** in a phonebook entry), the field is automatically activated. The following fields must be activated by navigating with the control key . A field is activated when a cursor is blinking inside it.

Correcting incorrect entries


- ◆ Deleting **characters** before the cursor: press the display key briefly.
- ◆ Deleting **words** before the cursor: press and **hold** the display key .

Entering text

- ◆ **Letters/Characters:** Multiple letters and characters are assigned to each key between and . The characters are shown according to the key in a selection line at the bottom left of the display. The selected character is highlighted. Briefly press the key several times in succession to select the required letter/character.
- ◆ **Placing the cursor:** Letters/characters are inserted at the cursor position. You can insert the cursor by pressing the control key , or in fields with multiple characters.
- ◆ **Typing lower case, upper case and numbers:** Press the hash key to switch between lower case, upper case or numbers for the **following letters**. When editing a phonebook entry, the first letter and each letter following a space is automatically in upper case.
- ◆ **Special characters:** Press the star key to open the special characters table. Navigate to the character desired using the star key and press the display key **Insert** to select it.
- ◆ **Special letters:** Umlauts or other marked/diacritic characters can be selected by pressing the corresponding letter several times. See the character table → page 47.

Making calls

Making an external call

- ▶ Enter number, **briefly** press the Answer call key .




Or:

- ▶ Press and **hold** the Answer call key , enter number.

You can cancel the dialling process with the End call key .


Dialling with the redial list

The redial list contains the 20 numbers last dialled with the handset. You can manage this similarly to your phone's message lists (→ page 16).

- ▶ Press the Answer call key  **briefly** to open the redial list.
- ▶  Select entry. ▶ Press the Answer call key . The number is dialled.

When a name and corresponding phone number are displayed: Press the display key **View**.

Managing entries in the redial list:



- ▶ Open redial list. ▶  Select entry. ▶ **Options**

You can select the following functions:

- ◆ **Copy to Directory** ▶ **OK**

Copy an entry to the phonebook (→ page 29).

- ◆ **Display number** ▶ **OK**

Copy a number into the display and edit it or add to it, then select with  or save as a new entry in the phonebook with .

- ◆ **Delete entry** ▶ **OK**



Delete the selected entry.

- ◆ **Delete all** ▶ **OK**

Delete all entries.


Dialling from the call list

-  ▶  ▶ **OK** ▶  Select list. ▶ **OK**





- ▶  Select entry. ▶ 

- ▶ The number is dialled.

Notes



- ◆ You can also bring up the call list using the display key **Calls**, but you must assign a display key accordingly (→ page 26).
- ◆ You can also open the list **Missed calls** using the Message key .



Example

All calls	
  James Foster	
Today, 18:30	
 01712233445566	
11/06/2016, 18:30	
 0168123477945	
10/06/2016, 17:16	
View	Options

Dialling with the phonebook

 or  ▶  ▶ OK

▶  Select entry. ▶ 


▶ If multiple numbers are entered: Select the number with  and press the Answer call key  or OK.

▶ The number is dialled.

One touch call


You can set up your phone so that you can dial a specific number when you press **any key on the keyboard**. This allows children, who are unable to enter a number, to call a certain number, for example.

 ▶  ▶ OK

▶ **Activation:**  On / Off

▶ **Call to:** Enter or change the number that you wish to dial.

▶ **Save**

The activated One Touch Call appears on the idle display. The saved number is dialled by pressing any key. Press the End call key  to cancel dialling.

Ending one touch call mode:

▶ Press the display key OFF. ▶ Press and **hold** the  key.

Or:

▶ Press and **hold** the  key.

Accepting a call

You have the following options:

▶ Press .

▶ If **Auto Answer** is switched on (→ page 22), remove the handset from the charging cradle.

Handsfree mode








If you are going to let someone listen in, you should tell the other party that this is happening.

▶ Press .

Placing the handset in the charging cradle during a call:


▶ Press and hold  for a further 2 seconds while placing the handset in the charging cradle.

Adjusting the loudspeaker volume

- ◆ Accessing the settings **via the menu**:
 - ▶  ▶  ▶ OK ▶  **Audio Settings** ▶ OK ▶ **Handset Volume** ▶ OK
 - ▶ **Earpiece:**  Volume can be set at 5 levels for the earpiece and headset.
 - ▶ **Speaker:**  Set the volume at 5 levels.
 - ▶ **Save**
- ◆ Accessing the settings **during a call** for the mode currently in use (handsfree, earpiece, headset):
 - ▶ control key  ▶ .
 - ▶ The setting is saved automatically after 2 seconds or press the display key **Save**. The screen reverts back to its previous display.

Switching the microphone on/off (muting)

If you turn the microphone off during a call, your caller can no longer hear you.

- ▶ Press  to switch the microphone on/off.

Adjusting the telephone settings

The handset and base station are preconfigured, but you can change the settings to suit your individual requirements.

The settings can be changed via the menu **Settings** whilst on a call or in idle status.

Changing the display language

▶ ▶ OK ▶ **Language** ▶ OK ▶ **Select languages** ▶ **Select** (● = selected)

Setting your country and local area codes

Your area code (international and local area code) must be saved on the phone before you can transfer phone numbers (e.g. in vCards). Some of these numbers are already preset. Please ensure that the prefix is correctly separated from the rest of the area code.

▶ ▶ OK ▶ **Telephony** ▶ OK
▶ **Area Codes** ▶ OK ▶ Navigate to the entry field,
delete the number using if needed ▶ Enter the number
▶ **Save**

Example

Area Codes	
International code:	00 - 49
Local area code:	0 - [8]]
<div> < C Save </div>	

Adjusting the handset display settings

Setting a screensaver

You can set a screensaver for the display when in idle status. You can choose from an analogue clock, a digital clock or an image.

To show the display in idle status, briefly press .

▶ ▶ OK ▶ **Display** ▶ OK
▶ **Screensaver** (✓ = activated) ▶ **Edit**
▶ **Activation:** **On / Off**
▶ **Selection:**
 Digital Clock / Analog Clock / [Images]
Or:
▶ **View** (View screensaver)
▶ **Select screensaver** ▶ OK
▶ **Save**

Example

Screensaver	
Activation	<On>
Selection:	Analog Clock
<div> Back Save </div>	

Setting the colour scheme

You can set the display to show a dark or a light background.

▶ ▶ OK ▶ **Display** ▶ OK ▶ **Colour Schemes** ▶ OK
▶ **Colour Scheme 1 / Colour Scheme 2** ▶ **Select** (● = selected)

Setting the display backlight

The display backlight is always lit when the handset is not in the base/charging cradle or when a key is pressed. Any **digit keys** pressed appear on the display for pre-dialling.

You can also activate/deactivate the display backlight for idle status:

► ► **OK** ► **Display** ► **OK** ► **Backlight** ► **OK**

In Charger: **On / Off**

Out of Charger: **On / Off**

► **Save**

Note

The handset's standby time can be significantly reduced if the display backlight is activated.

Activating/deactivating Auto Answer

When set to Auto Answer, the handset accepts an incoming call as soon as you remove it from the charging cradle.

► ► **OK** ► **Telephony** ► **OK** ► **Auto Answer** ► **Change** (= activated)

Regardless of the setting **Auto Answer**, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold for a further 2 seconds while placing the handset in the charging cradle.

Setting earpiece and handsfree profiles

You can set various profiles for **handsfree** and the **earpiece** to optimally adapt your phone to your environment. Check which is the most comfortable for you.

► ► **OK** ► **Audio Settings** ► **OK** ► **Earpiece Profiles/Handsfree Profiles**
► **OK** ► **Select profile** ► **Select** (= selected)

Handsfree Profiles: Profile 1 ... Profile 4. The default is Profile 1.

Earpiece Profiles: High and Low. The default is Low.

Setting the handset ringtones

Setting the ringtone volume

► ► **OK** ► **Audio Settings** ► **OK**
► **Ringtones (Handset)** ► **OK** ► **Volume** ► **OK**

► **For internal calls and alarms:**

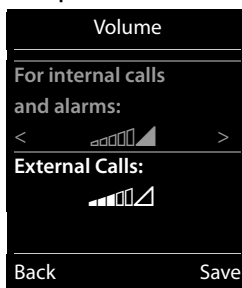
Volume can be set at 5 levels or crescendo (increasing volume) for internal calls and anniversaries.

► **External Calls:**

Volume can be set at 5 levels or crescendo (increasing volume) for external calls.



► **Save**

Example






Setting the ring melody

 ▶  ▶ OK ▶  Audio Settings ▶ OK ▶  Ringtones (Handset) ▶ OK
▶  Melodies ▶ OK




- ▶ **Internal Calls:**  Setting the volume/melody for internal calls and anniversaries.
- ▶ **External Calls:**  Setting volumes/melodies for external calls.
- ▶ **Save**

Activating/deactivating the ringtone

Activating/deactivating the ringtone **permanently**: Press and **hold** the star key  .
When the ringtone is deactivated,  appears in the status bar.

Deactivating the ringtone for a **current call**: Press **Silence** or  .




Activating/deactivating the alert tone (beep)

You can activate an alert tone (beep) instead of the ringtone.
Press and **hold** the star key  and **within three seconds** ▶ **Beep**.
When the alert tone is activated,  appears in the status bar.
Press and **hold** the star key  to deactivate the alert tone again.

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.

 ▶  ▶ OK ▶  Audio Settings ▶ OK ▶  Advisory Tones ▶ OK

- ▶ **Key Tones:**  On / Off
Tone when keys are pressed.
- ▶ **Confirmation:**  On / Off
Confirmation/error tone after making entries, advisory tone when a new message has been received.
- ▶ **Battery:**  On / Off
Warning tone when there are fewer than 10 minutes of talktime remaining (every 60 seconds).
There is no battery warning when the baby monitor is activated.
- ▶ **Save**

Protection against unwanted calls

You call up the menu using the Call Protection key  (→ page 1).

Setting time control for external calls

You can specify a time period when you want the telephone to ring at a lower volume, or not at all.

 ▶ **Time Control** ▶ **Edit**

▶ **Activation** (✓ = function activated) ▶ **Edit**

▶ **Activation:**

 **Off:** Time control deactivated.


or

 **Silent Call:**

▶ Enter the time **From** / **To** when you don't want the telephone to ring. Incoming calls are only shown on the display.

or

 **Quiet Call:**


▶ **Quiet Call Volume** Adjust using  and enter the time **From** / **To** when you want the telephone to ring at the set volume.

▶ **Save**

You can create a list of max. 15 contacts from the phonebook for whom your phone will ring at the normal volume during the low volume period:



 ▶ **Time Control** ▶ **Edit** ▶ **VIP Callers** ▶ **OK** ▶ List is displayed

◆ **Add an entry:** Press the display key **New**. ▶  Select an entry from the phonebook. ▶ **OK**

◆ **Deleting an entry:**  Select entry ▶ Press the display key **Delete**.

Protection from anonymous callers


You can set your phone so that it doesn't ring for anonymous calls (callers who have actively withheld Calling Line Identification) or they are only shown on the display. The setting applies for all registered handsets and the base station.

 ▶  **Anonymous Calls** (✓ = function activated) ▶ **OK**


▶ **Protection Mode:**

 **No Protection:** Anonymous calls are signalled in the same way as identified numbers.

or

 **Silent Call:** Your telephone will not ring and the incoming call will only appear in the display.

or

 **Block Call:** Your telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

▶ **Save**

Black list

When the black list function is activated, calls from black list numbers are not signalled or are only signalled in the display.

The setting applies for all registered handsets and the base station.

Example

Activation	
Activation:	
Silent Call	
From:	
✓/✓	22:00
✓/✓	
To:	
	07:00
Back	Save

Editing the black list

 ►  **Black List** (✓ = function activated) ► **Change** ► **Blocked Numbers**

► **New** ► Enter number. ► **OK**


Or:

► **Delete**: Delete entry.


Activating/deactivating the black list

 ►  **Black List** (✓ = function activated) ► **Change** ►  **Protection Mode** ► **OK**


► **Protection Mode:**

►  **No Protection**: Calls from black list numbers are signalled in the same way as other calls.

or



►  **Silent Call**: Your telephone will not ring and the incoming call will only appear in the display.

or

►  **Block Call**: Your telephone will not ring and the incoming call will not appear in the display. The caller will hear the busy tone.

► **Save**

Transferring numbers from a call list to the Black List

► Open the call list. ►  Select entry (missed or accepted call). ► **Options** ►  **Copy to Blacklist** ► **OK**

Quick access to numbers and functions

The **digit keys**  up to  can be assigned to a **number from the phonebook**.

The left and right **display keys** have a **function** preset by default, but the keys can be re-assigned (→ page 26).

You can then dial the number or start the function by simply pressing a key.


Assigning digit keys

Prerequisite: You must assign a number to the digit key.

► Press and **hold** the digit key.

Or:

Briefly press the digit key. ► Press the display key **QuickDial**.

► The phonebook opens. ►  Select entry. ► **OK**

The entry is saved to the corresponding digit key.

Note

If you delete or edit the entry in the phonebook at a later date, this will not affect the assignment to the number key.

Restoring phone to default setting

Selecting numbers/changing an assignment

Prerequisite: You must have assigned a number to the digit key.

When the handset is in idle status

- ▶ Press and **hold** the digit key: The number is dialled immediately.


Or:

- ▶ **Briefly** press the digit key: Press the left-hand display key with the number/name (abbreviated if necessary) to dial the number.

Or:

Press the display key **Change** to change the key assignment, or press the display key **Clear Key** to delete the assignment.

Assigning display keys

- ▶ In idle status, press and **hold** the left or right-hand display key. ▶ The list of possible key assignments is opened. ▶  Select entry ▶ **OK**

Choose from the following functions:

Status	Access status centre (activate/deactivate: Alarm clock and depending on the base Maximum Range, No Radiation, answer machine).
Baby Monitor	Set and activate the baby monitor (→ page 34).
Alarm Clock	Set and activate the alarm clock (→ page 34).
Calendar	Open calendar (→ page 32).
One Touch Call	Set up one touch call (→ page 19).
Redial	Show redial list (→ page 18).
More Functions...	You can also choose further functions:
Call Lists	Show call list (→ page 31).
SMS	Open SMS menu (depending on the base).

Restoring phone to default setting

You can reset individual modifications to handset settings.

The following are **not** affected by the reset:

- ◆ Date / time,
- ◆ Registration of handsets to the base and the current selection of the base,
- ◆ Entries in the calendar and phonebook,
- ◆ Redial list.

When resetting the handset (**Handset Reset**), audio and display settings will be deleted.

Resetting the handset

 ▶  ▶ **OK** ▶  **System** ▶ **OK** ▶  **Handset Reset** ▶ **OK** ▶ Confirm security prompt with **Yes**

ECO DECT uses less energy and reduces transmission power.

Reducing radiation (depending on the base)

The radiation can only be reduced if your base supports this function.

Your telephone's transmission power is **automatically** reduced according to the distance to the base.

You can reduce the radiation from the handset and the base even further by




- ◆ deactivating **Maximum Range**,
- ◆ activating **No Radiation**.

For more details, see the user guide for your base station.

Multiple handsets

Making internal calls



Internal calls to other handsets registered to the same base are free of charge.


 (press briefly) ▶ The list of handsets is opened. Your own handset is marked <. ▶ 
Select the handset or **Call all** (group call) from the list if required. ▶ 

Holding down  immediately starts a call on **all** registered handsets.


Internal consultation/internal transfer

You receive a call from an **external** participant and would like to transfer the call to an **internal** participant or wish to consult him/her.

 ▶ The list of handsets is opened. ▶ If more than two handsets are registered to the base, select one handset or **Call all**. ▶  or **OK**

Holding a consultation call: You are speaking to the internal participant and are returning to your external call: ▶ **Options** ▶  **End active call** ▶ **OK**

Transferring an external call: You have two options to transfer the call:

- ▶ Wait until the participant called answers, then hang up:
Press the End call key .


Or:

- ▶ Hang up before the participant calls: Press the End call key .


If the participant called does not answer or does not transfer the call, end the consultation with **End**.


Establishing a conference call/call swapping

You are taking a call while a second call is being held. Both callers are indicated on the display.

- ▶ **Call swapping:** You can switch between both participants using .

- ▶ **Establishing a three-way conference call:** Press **Conf**.

Ending a conference call: Press **End Conf**. You are reconnected with the external participant. You can switch again between both participants using .

Each of the callers can end their participation in the conference call by pressing the End call key .

Accepting/rejecting call waiting

If you get an external call while conducting an internal call, you will hear the call waiting tone. If the number is transferred, you will see it or the name of the caller on the display.

- ▶ **Rejecting a call:** ▶ Press the display key **Reject**.

- ▶ **Accepting a call:** ▶ Press the display key **Accept**. You are now speaking to the new caller. The previous call is placed on hold.

Ending the current call and returning to the call on hold:

- ▶ **Options** ▶  **End active call** ▶ **OK**.

Phonebook (Address book)

In a **phonebook entry**, you can store first names and surnames, up to three numbers, an anniversary with a reminder, caller melody and e-mail addresses.

You can create the directory (with up to 250 entries) individually for each of your handsets. You can also send lists/entries to other handsets (→ page 30).

Length of the entries

3 numbers: Max. 32 digits each
First name and surname: Max. 16 characters each

Managing directory entries

Opening phonebook

Press the key or ► ► **OK** in idle status or, depending on the situation, the display key .

Creating a new entry

- Open directory. ► <New Entry> ► **OK**
- Switch between the input fields using and enter the relevant components of the entry (names, numbers, anniversary, ringtone, e-mail).
Navigate downwards to display further components.
- Press the display key **Save**.

To create an entry, you must enter at least one number.

Displaying/changing an entry

- Open phonebook. ► Select the desired entry.
 - **View** ► Display all components of the entry. ► **Edit**
- Or:
- **Options** ► Edit entry ► **OK**

Example

New Entry	
First Name:	Robert
Surname:	
Phone (Home):	Abc
▼	
< C	Save

Deleting an entry

- Open phonebook. ► Select the desired entry. ► **Options** ► Delete entry ► **OK**
- Delete **all** entries in the directory:
- Open phonebook. ► **Options** ► Delete List ► **OK**

Defining the order of the contacts entries

You can define whether the entries are to be sorted by first name or surname.

- Open phonebook. ► **Options** ► Press **Sort by Surname** or **Sort by First Name**.

If no name was entered, the default number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.



The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetical) | Other characters


Displaying the number of entries that are available in the directory

► Open phonebook. ► Options ►  Available Memory ► OK

Selecting a phonebook entry, searching in the phonebook

- Open phonebook.
- Scroll to the name you are searching for using . **Holding down**  scrolls continuously upwards or downwards through the phonebook.

Or:

- Enter the first few letters (max. 8 letters) using the keypad. The display jumps to the first name that begins with these letters. If necessary, scroll on to the desired entry using .

Transferring an entry/phonebook to another handset

Prerequisites:





- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

You can transfer the entire directory, an individual entry or several individual entries.





Notes

- ◆ An external call interrupts the transfer.
- ◆ Caller pictures and sounds are not transferred. Only the date is transferred for an anniversary.
- ◆ When transferring an entry between two vCard handsets:
If the recipient does not yet have an entry with that name, a new entry is created.
If there is already an entry with that name, this entry is expanded with the new numbers.
If the entry contains more numbers than the recipient permits, a further entry is created with the same name.
- ◆ If the recipient is not a vCard handset: A separate entry is created and sent for each number.
- ◆ Your handset receives entries from a non-vCard handset: Entries with numbers that are already stored are discarded, otherwise a new entry is created.




Transferring individual entries

- Open phonebook. ►  Select the desired entry. ► Options
-  Copy Entry ► OK ►  to Internal ► OK ►  Select the recipient handset. ► OK



Transferring the entire directory

- Open phonebook. ►  Select the desired entry. ► Options
-  Copy List ► OK ►  to Internal ► OK ►  Select the recipient handset. ► OK

Transferring a displayed number to the phonebook






- ▶ The number is displayed or highlighted.
- ▶ Press display key  or **Options** ▶  **Copy to Directory.** ▶ **OK**
 - ▶ **<New Entry>** ▶ **OK** ▶  Select number type. ▶ **OK**
 - ▶ Complete the entry. ▶ **OK**

Or:

- ▶  Select entry. ▶ **OK** ▶  Select number type. ▶ **OK**
 - ▶ The number is entered or an existing number is overwritten (answer the prompt using Yes/No).
- ▶ **Save**

Call list








Your telephone stores calls in various lists. Opening the lists:

- ◆ **Missed calls list:** Message key  ▶  **Missed Calls:** ▶ **OK**
- ◆ **List selection:**  ▶  ▶ **OK** ▶  Select list. ▶ **OK**





The last 20 entries are displayed in the call list.

List entry



The following information is displayed in the list entries:

- ◆ The list type (in the header row)
- ◆ Icon for the type of entry:
 -  (Missed calls),  (Accepted calls),  (Outgoing calls)
- ◆ Caller's number. If the number is stored in the phonebook, name and number type are displayed instead ( Phone (Home),  Phone (Office),  Phone (Mobile)). For missed calls, the number of missed calls from this number is also shown in square brackets.
- ◆ Date and time of call (if set).
- ▶  Select entry. ▶ **Options**
- ▶ **View:** All available information is displayed, e.g. the corresponding number when a name is displayed.
- ▶ **Options:** You can delete the entry or transfer the number to the phonebook (→ page 31).

Example

All calls	
  James Foster	
Today, 18:35	
 01712233445566	
11/06/2016, 18:30	
 0168123477945	
10/06/2016, 17:16	
View	Options

Calling back a caller from the call list:

- ▶  Select entry. ▶ Press the Answer call key .




Calendar

You can remind yourself of up to **30 appointments**.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be highlighted.

Saving appointments to the calendar


Prerequisite: Date and time are set (→ page 10).

 ►  ► **OK** ► **Calendar** ► **OK** ►  Select the desired day. ► **OK**

- ◆ Appointments that have already been stored are shown.
<**New Entry**> ► **OK** opens the window to enter an additional appointment.
- ◆ If no appointments have been entered, the data input window will open immediately to add the new appointment.

Activation:  **On/Off**

The following information can be added:

- ◆ **Date:** The selected day is preset. Enter new data to change.
- ◆ **Time:** Time (hour and minute) of the appointment.
- ◆ **Text:** Appointment name (e.g. dinner, meeting).
- ◆ **Signal:**  Select the melody of the reminder signal or deactivate the acoustic signalling.
- **Save**

Signalling of appointments/anniversaries

Anniversaries are transferred from the phonebook and displayed as an appointment. An appointment/anniversary is displayed in idle status and signalled for 60 seconds with the selected ringtone.

You can deactivate the reminder call:

- Press **OFF** to acknowledge and end the reminder call.


When you are on the phone, a reminder call is indicated on the handset with a **single** advisory tone.

May 2016						
Mo	Tu	We	Th	Fr	Sa	Su
			01	02	03	04 05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		
Back					OK	




Displaying missed appointments/anniversaries


The following appointments and anniversaries are stored in the **Missed Alarms** list:

- ◆ The appointment/anniversary call was not acknowledged.
- ◆ The appointment/anniversary was signalled during a phone call.
- ◆ The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The  icon and the number of new entries are shown in the display. The most recent entry appears at the head of the list.

To open the list: ▶ Message key  ▶  **Missed Alarms** ▶ **OK**





Or via the menu:  ▶  ▶ **OK** ▶  **Missed Alarms** ▶ **OK**

▶  scroll in the list if required

Information about the appointment/anniversary is displayed. You can:

▶ Delete an appointment/anniversary: **Delete**

Displaying/changing/deleting stored appointments

 ▶  ▶ **OK** ▶ **Calendar** ▶ **OK** ▶  Select the desired day. ▶ **OK** ▶ The appointment list is displayed. ▶  Select the desired appointment.

▶ **View:** Display appointment settings, change, if required using **Edit**.

Or:

▶ **Options:** Change settings or delete appointments.

- **Edit entry** ▶ **OK**
- **Delete entry** ▶ **OK**
- **Activate/Deactivate** ▶ **OK**
- **Delete all Appoints.** ▶ **OK** ▶ Confirm prompt with **Yes**.
All appointments for the **selected day** are deleted.




Alarm clock

Prerequisite: Date and time are set (→ page 10).


You can activate/deactivate and set the alarm clock as follows:

 ▶  ▶ OK ▶ **Alarm Clock** ▶ OK ▶ **Activation:**  On/Off

▶ Changing the settings:

- **Time:** Set the hour and minute for the wake-up time (time setting → page 10).
- **Occurrence:**  **Daily/Monday-Friday**
- **Volume:**  Volume can be set at 5 levels or crescendo (increasing volume).
- **Melody:**  Select a ringtone for the alarm call.

▶ Press the display key **Save**.

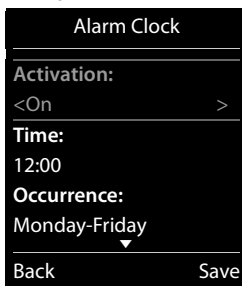
When the alarm clock is activated, the icon  and the alarm time is displayed in idle status.

An alarm call is signalled in the display and with the selected ringtone for a maximum of 60 seconds. During a call, the wake-up call is only signalled by a short tone.

If the left or right display key is assigned the **Status** function (factory settings, Assigning display keys → page 26), the alarm can be switched on and off quickly:

▶ Press the display key **Status**. ▶ **Alarm** ▶ **Change** (☑ = on)

Example



Deactivating the alarm call/repeating after a pause (snooze mode)

Prerequisite: One alarm call sounds.

▶ **Deactivating until the next alarm call:** Press **OFF**.

Or:

▶ **Snooze mode:**


Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.

Or:

Press nothing. The alarm call is deactivated after 60 seconds and then repeated after 5 minutes. After the fourth repetition, the alarm call is deactivated for 24 hours.

Baby monitor

When the baby monitor is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset. The baby monitor alarm to an external number is cancelled after approximately 90 seconds.

In baby monitor mode, incoming calls are only signalled on the display (**without ringtone**). The display backlight is reduced to 50%. Advisory tones are deactivated. All keys are locked, with the exception of the Baby monitor key , the display keys and pressing the middle of the control key.

You can answer the baby monitor alarm using the **Two Way Talk** function. Deactivate/activate the speaker of the handset with this function.

If you accept an incoming call, the baby monitor mode is suspended for the duration of the call, but the function **remains** activated. The baby monitor mode is not deactivated by switching the handset off and on again.

Caution


Ensure the following points:

- ◆ The handset should be positioned 1 to 2 metres away from the baby. The microphone must be pointed towards the baby.
- ◆ Activating the function reduces the operating time of your handset. If necessary, place the handset in the charger.
- ◆ The baby monitor is activated 20 seconds after switching on.

Please always check the functionality when you switch on:

- ◆ Test the sensitivity.
- ◆ Check the connection if you are forwarding the baby monitor alarm to an external number.
- ◆ Make sure that the answer machine at the target number is switched off.

Activating/deactivating and setting the baby monitor

Press the Baby monitor key .

Or:


 ►  ► **OK**

► **Activation:**  **On/Off**


► Setting the baby monitor:

- **Send alarm to:**  **Internal** (at least 2 handsets are registered)/ **External**

If **Internal** is selected:

► **Handset:** Press the **Change** display key. ►  Select handset. ► **OK**

If **External** is selected:

► **Number:** Enter the number directly or select from the phonebook (press the display key ).

- **Two Way Talk:**  **On/Off**
- **Sensitivity:**  **High/Low**

► **Save**



The target number is displayed in idle status when the baby monitor alarm is activated. The baby monitor is deactivated using the **OFF** display key.

Cancelling the baby monitor alarm

Cancelling during a baby monitor alarm: Press .

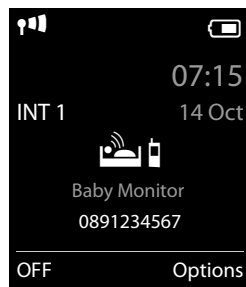
Deactivating the baby monitor remotely

Prerequisites: The baby monitor alarm is forwarded to an external destination number. The recipient's phone supports tone dialling.

- Accept the baby monitor alarm and press the   keys.

The call is ended. The baby monitor is deactivated and the handset is in idle status.










Baby monitor activated












Display icons






Icons in the status bar





The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength (No Radiation off)
	76% - 100% 51% - 75% 26% - 50% 1% - 25% <div style="display: inline-block; vertical-align: middle; font-size: 3em; margin: 0 10px;">}</div> White, if Maximum Range is on; Green, if Maximum Range is off
	
	
	
	Red: no connection to the base
	No Radiation activated: white, if Maximum Range is on; green, if Maximum Range is off
	Ringtone deactivated
	"Beep" ringtone activated
	Key lock

Icon	Meaning
	Battery charge status:
	White: charged over 66%
	White: charged between 34 and 66%
	White: charged between 11 and 33%
	Red: charged below 11%
	Flashes red: battery almost empty (approx. 5 minutes talktime remaining)
	Battery is charging (current charge status):
	0% - 10%
	11% - 33%
	34% - 66%
	67% - 100%

Menu icons

	Select Services
	Baby Monitor
	One Touch Call
	Call Lists
	SMS

	Answer Machine
	Organiser
	Directory
	Settings

Display key icons

The following icons indicate the current function of the display keys according to the operating situation:

Icon	Action
	Last number redial
	Deleting text

Icon	Action
	Opening phonebook
	Copy number to the phonebook

Display icons for signalling of



Establishing a call
(outgoing call)



Connection
established



No connection
established/connection
terminated



External call



Internal call



Reminder call for
anniversary



Reminder call for
appointment



Alarm call

Other display icons



Information



(Security) prompt



Please wait...



Action complete
(green)



Action failed (red)

Menu tree

Opening the main menu: Press  whilst the telephone is in idle status.

Note

Not all functions described in this user guide are available in all countries or with all network providers.



Select Services

(depending on base)



Baby Monitor

→ page 34



One Touch Call

→ page 19



Call Lists

(depending on base)



Answer Machine

(depending on base)



Organiser

Calendar
Alarm Clock
Missed Alarms

→ page 32

→ page 34

→ page 33



Directory

→ page 29



Settings

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Audio Settings	<table> <tr> <td>Handset Volume</td><td>→ page 20</td></tr> <tr> <td>Earpiece Profiles</td><td>→ page 22</td></tr> <tr> <td>Handsfree Profiles</td><td>→ page 22</td></tr> <tr> <td>Advisory Tones</td><td>→ page 23</td></tr> <tr> <td>Ringtones (Handset)</td><td>→ page 22</td></tr> <tr> <td colspan="2">(further submenus depending on base)</td></tr> </table>	Handset Volume	→ page 20	Earpiece Profiles	→ page 22	Handsfree Profiles	→ page 22	Advisory Tones	→ page 23	Ringtones (Handset)	→ page 22	(further submenus depending on base)	
Handset Volume	→ page 20												
Earpiece Profiles	→ page 22												
Handsfree Profiles	→ page 22												
Advisory Tones	→ page 23												
Ringtones (Handset)	→ page 22												
(further submenus depending on base)													
Display	<table> <tr> <td>Screensaver</td><td>→ page 21</td></tr> <tr> <td>Colour Schemes</td><td>→ page 21</td></tr> <tr> <td>Backlight</td><td>→ page 22</td></tr> </table>	Screensaver	→ page 21	Colour Schemes	→ page 21	Backlight	→ page 22						
Screensaver	→ page 21												
Colour Schemes	→ page 21												
Backlight	→ page 22												
Language	→ page 21												
Registration	<table> <tr> <td>Register Handset</td><td>→ page 9</td></tr> <tr> <td colspan="2">(further submenus depending on base)</td></tr> </table>	Register Handset	→ page 9	(further submenus depending on base)									
Register Handset	→ page 9												
(further submenus depending on base)													
Telephony	<table> <tr> <td>Auto Answer</td><td>→ page 22</td></tr> <tr> <td>Area Codes</td><td>→ page 21</td></tr> <tr> <td colspan="2">(further submenus depending on base)</td></tr> </table>	Auto Answer	→ page 22	Area Codes	→ page 21	(further submenus depending on base)							
Auto Answer	→ page 22												
Area Codes	→ page 21												
(further submenus depending on base)													
System	<table> <tr> <td>Reset Handset</td><td>→ page 26</td></tr> <tr> <td colspan="2">(further submenus depending on base)</td></tr> </table>	Reset Handset	→ page 26	(further submenus depending on base)									
Reset Handset	→ page 26												
(further submenus depending on base)													

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care

www.gigaset.com/service



Visit our Customer Care pages

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



Contact our Customer Care team

Couldn't find a solution in the FAQs section?

We are happy to help...

... online:

via our contact form on the customer service page

... by telephone:

United Kingdom

Service Hotline: 020 36953111

(local call cost charge)

Ireland

Service Hotline: 0818 200 033

(6.6561 Ct./Call)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).



In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Questions and answers

If you have any queries about the use of your telephone, suggested solutions are available on our web-site at

www.gigaset.com/service ▶ FAQ ▶ First steps for troubleshooting.

The table below also lists steps for troubleshooting.

<p>The display is blank.</p> <ol style="list-style-type: none"> 1. The handset is not activated. <ul style="list-style-type: none"> ▶ Hold down . 2. The battery is empty. <ul style="list-style-type: none"> ▶ Charge the battery or replace it (→ page 6). 3. The key and display lock is activated. <ul style="list-style-type: none"> ▶ Hold down the hash key .
<p>"No Base" flashes on the display.</p> <ol style="list-style-type: none"> 1. The handset is outside the range of the base. <ul style="list-style-type: none"> ▶ Move the handset closer to the base. 2. The base is not activated. <ul style="list-style-type: none"> ▶ Check the base power adapter. 3. The base's range is reduced because Maximum Range is deactivated. <ul style="list-style-type: none"> ▶ Activate Maximum Range (→ page 27) or reduce the distance between the handset and base.
<p>"Please register handset" or "Place handset in base" flashes on the display.</p> <p>The handset has not yet been registered or was de-registered due to the registration of an additional handset (more than six DECT registrations).</p> <ul style="list-style-type: none"> ▶ Register the handset again (→ page 9).
<p>The handset does not ring.</p> <ol style="list-style-type: none"> 1. The ringtone is deactivated. <ul style="list-style-type: none"> ▶ Activate ringtone (→ page 23). 2. Call forwarding is set. <ul style="list-style-type: none"> ▶ Deactivate call forwarding. 3. The phone does not ring if the caller has withheld his number. <ul style="list-style-type: none"> ▶ Activate the ringtone for unknown calls (→ page 24). 4. The phone does not ring during a specific period or for certain numbers. <ul style="list-style-type: none"> ▶ Check time control for external calls (→ page 24) and black list (→ page 24).
<p>The other party cannot hear you.</p> <p>The handset is "muted".</p> <ul style="list-style-type: none"> ▶ Activate the microphone again (→ page 20).
<p>The caller's number is not displayed.</p> <ol style="list-style-type: none"> 1. Calling Line Identification (CLI) is not approved for the caller. <ul style="list-style-type: none"> ▶ The caller should ask the network provider to enable Calling Line Identification (CLI). 2. Caller display (CLIP) is not supported by the network provider or is not enabled for you. <ul style="list-style-type: none"> ▶ Caller display (CLIP) is enabled by the network provider. 3. Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information. <ul style="list-style-type: none"> ▶ Reset the system: Briefly pull out the power plug. Reinsert the plug and wait until the device restarts. ▶ Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as CLIP, calling line identification, phone number identification, caller ID, etc. in the system's user guide or ask the system manufacturer.

Service (Customer Care)

You hear an error tone when keying an input.

Action has failed/invalid input.

- ▶ Repeat the process.
- ▶ Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

- ▶ Set your PABX to tone dialling.

Authorisation

This device is intended for use worldwide. Use outside the European Economic Area (with the exception of Switzerland) is subject to national approval.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset C620H is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Guarantee Certificate United Kingdom

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.

- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Guarantee Certificate Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
 - ◆ The device is opened (this is classed as third party intervention)
 - ◆ Repairs or other work done by persons not authorised by Gigaset Communications.
 - ◆ Components on the printed circuit board are manipulated
 - ◆ The software is manipulated
- ◆ Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- ◆ Devices fitted with accessories not authorised by Gigaset Communications
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.

Service (Customer Care)

- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

Exclusion of liability

Your handset display has a resolution of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a pixel is incorrectly controlled or has a colour deviation.

This is normal and no reason for a warranty claim.

The following table shows the number of pixel errors that may occur without leading to a warranty claim.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1



Signs of wear on the display and housing are excluded from the warranty.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Appendix

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

- 1** Disconnect the power supply.
- 2** Remove the batteries and leave the battery compartment open.
- 3** Allow the liquid to drain from the device.
- 4** Pat all parts dry.
- 5** Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the battery compartment open and the keypad facing down (if applicable).
- 6** Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Technical data

Batteries

Technology: 2 x AA NiMH
 Voltage: 1.2 V
 Capacity: 1300 mAh

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times).

Standby time (hours) *	530 * 260 **
Talktime (hours)	26
Operating time for 1.5 hours of calls per day (hours) *	210 * 160 **
Charging time in base (hours)	8
Charging time in charging cradle (hours)	11.5

* **No Radiation** deactivated, **without** display backlight in idle status

** **No Radiation** activated, **without** display backlight in idle status

Power consumption of the handset in the charging cradle

When charging: approx. 1.5 W

To maintain the charge status: approx. 0.5 W

General specifications

DECT

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex method	Time division multiplexing, 10 ms frame length
Repetition frequency of the transmission pulse	100 Hz
Duration of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m indoors, up to 300 m outdoors
Environmental conditions for operation	+5°C to +45°C, 20% to 75% relative humidity

Character charts

Standard characters

Press the relevant key the number of times indicated.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1	1									
2	a	b	c	2	ä	á	à	â	ã	ç
3	d	e	f	3	ë	é	è	ê		
4	g	h	i	4	ï	í	ì	î		
5	j	k	l	5						
6	m	n	o	6	ö	ñ	ó	ò	ô	õ
7	p	q	r	s	7	ß				
8	t	u	v	8	ü	ú	ù	û		
9	w	x	y	z	9	ÿ	ý	æ	ø	ä
0		.	,	?	!		0			

1) Space

2) Line break

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