

Jabra Elite 65e



User manual

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Made in China
MODEL: HSC070W



Declaration of Conformity can be found on
www.jabra.com/doc

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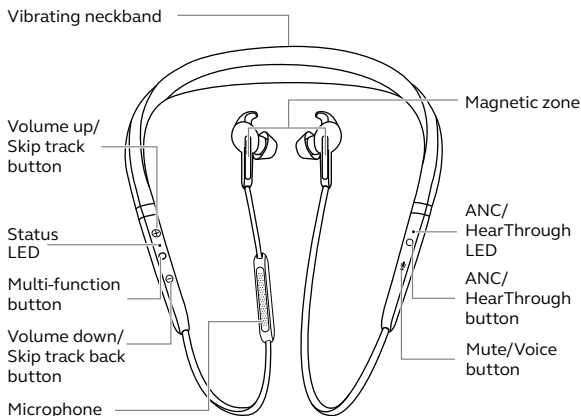
1. Welcome

Thank you for using the Jabra Elite 65e. We hope you will enjoy it!

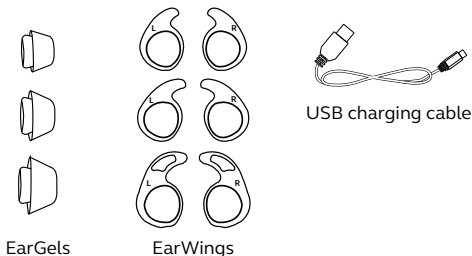
Jabra Elite 65e features

- Active Noise Cancellation (ANC) to reduce disturbances
- Power battery to fuel all-day use (up to 13 hours on a 2 hour charge)
- Dual-connectivity to two Bluetooth devices, enabling you to take calls and listen to music on two devices using the same headphones
- Up to 10 meters / 33 feet of wireless range for true mobility
- Vibrating call alert to ensure you never miss a call
- HearThrough feature: Hear the conversations around you at the touch of a button

2. Jabra Elite 65e overview



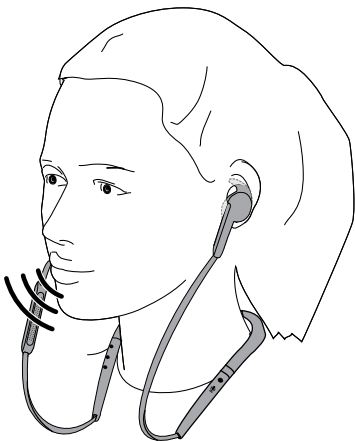
2.1 Included accessories



3. How to wear

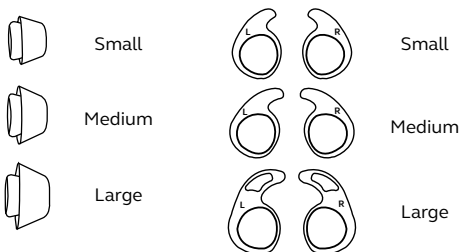
Jabra Elite 65e is designed to be worn around the neck.

The headphones have three microphones: one on each of the earbuds and one on the cable. For the optimal call experience, position the microphone on the cable as close to your mouth as possible, and wear both earbuds in your ears.



3.1 Getting the correct fit

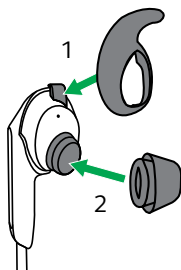
The headphones are supplied with three EarGel and EarWing sizes: large, medium and small.



It is highly recommended to mix and match the different EarGel and EarWing sizes to find the best combination for your ear. The correct fit will feel tight and will seal out background noises.

3.2 Attaching the EarWings and EarGels

1. To attach an EarWing, align the indent on the EarWing with the ridge on the earbud (as illustrated), and stretch the EarWing over the earbud. It will fit perfectly in the groove when properly attached.
2. Firmly press the EarGel onto the earbud, ensuring it is angled correctly (as illustrated).



3.3 Using the magnetic earbuds

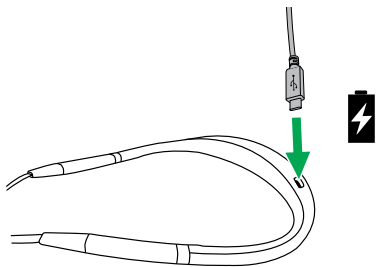
The earbuds are magnetic, and connect together for convenient cable and power management. When the earbuds are connected, your music will be paused or your call will be ended. Separating the earbuds will answer an incoming call. Go to section 6.1. for more information.



4. How to charge

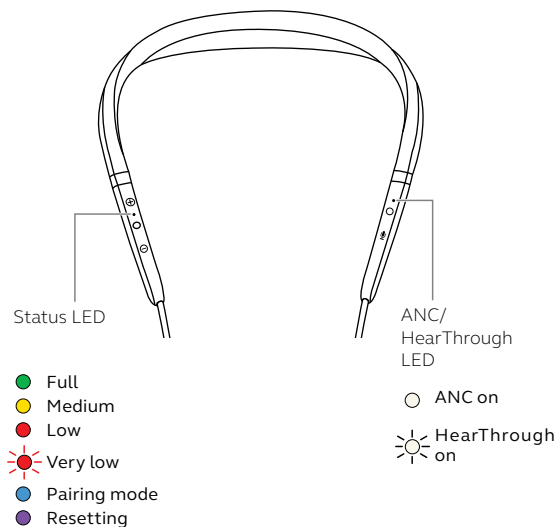
To charge the headphones, connect a USB charging cable to the USB charging port on the neckband. It is recommended to charge the headphones using the supplied Jabra charging cable, however it is possible to charge the headphones using your smartphone charger.

It takes approx. 2 hours to fully charge the headphones.



Note: Always clean and dry the USB charging port before charging the headphones. It is recommended to recharge the headphones at least once a month.

4.1 What the LEDs mean

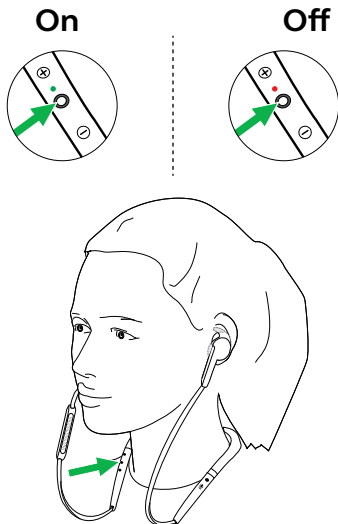


5. How to connect

5.1 Headphones on/off

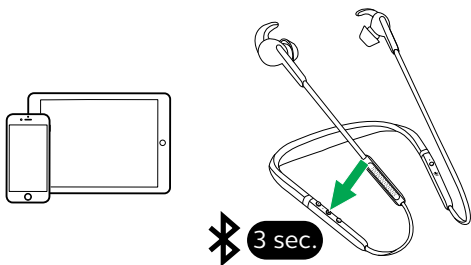
On: Hold the **Multi-function** button for 1 second. The LED will flash green, and the neckband will vibrate.

Off: Hold the **Multi-function** button for 3 seconds. The LED will flash red, and the neckband will vibrate.



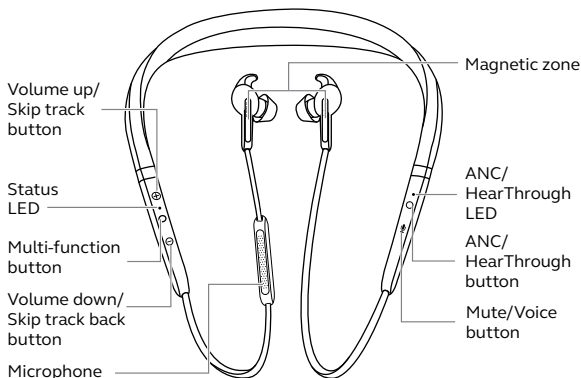
5.2 Pairing with a smartphone

1. Ensure the headphones are powered off, and then hold (3 secs) the **Multi-function** button until the LED flashes blue and you hear an announcement in the earbuds.



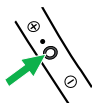
2. Wear the headphones and follow the voice-guided pairing instructions.

6. How to use



6.1 Calls & music

Calls & music	
Turn on headphones	Hold (1 sec) the Multi-function button
Turn off headphones	Hold (3 sec) the Multi-function button
Play/pause music	Press the Multi-function button, when listening to music
Answer/end call	Press the Multi-function button
Reject call	Double-press the Multi-function button

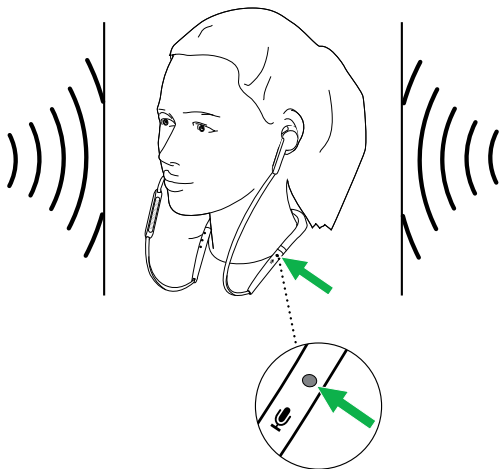


	Answer/end call or pause music	Detach/attach the Magnetic earbuds
	Adjust volume	Press the Volume up or Volume down button, when listening to music or on a call
	Skip track forward	Hold (1 sec) the Volume up button (smartphone only)
	Skip track backwards	Hold (1 sec) the Volume down button (smartphone only)
	Siri or Google Now	Press the Mute/Voice button, when not on a call
	Mute/un-mute microphone	Press the Mute/Voice button, when on a call
	ANC on/off	Press the ANC/HearThrough button
	HearThrough on/off	Hold (2 secs) the ANC/HearThrough button

6.2 Active Noise Cancellation (ANC)

The headphones use Active Noise Cancellation (ANC) to reduce outside disturbance, allowing you to fully focus.

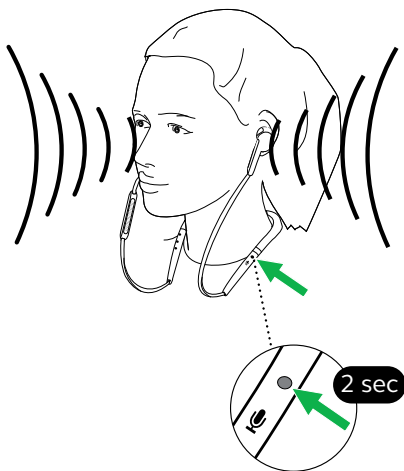
Press the **ANC/HearThrough** button to turn ANC on or off.



6.3 HearThrough

HearThrough enables you to hear your surroundings or engage in conversations without needing to remove the earbuds.

Hold (2 secs) the **ANC/HearThrough** button to turn HearThrough on or off.



6.4 Headphone voice guidance

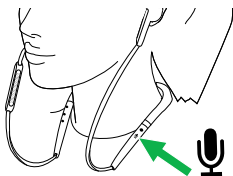
Headphone voice guidance are announcements intended to guide you or give headphone status updates (e.g. connection and battery status).

How to turn voice guidance On/Off

Voice guidance is enabled by default.

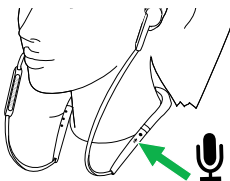
Voice Guidance On:

Ensure the headphones are powered on, and then hold the **Mute/Voice** button for 5 seconds.



Voice Guidance Off:

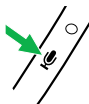
Ensure the headphones are powered on, and then hold the **Mute/Voice** button for 5 seconds.



6.5 Siri or Google Now

Phone voice commands enable you to speak to Siri or Google Now on your smartphone using your headphones. For more information on using Siri or Google Now, please refer to your smartphone's user manual.

Phone voice commands




Activate Siri
or Google
Now (phone
dependent)

Press the **Mute/Voice**
button, when not on
a call

Voice assistant settings can be configured using the Jabra Sound+ app.

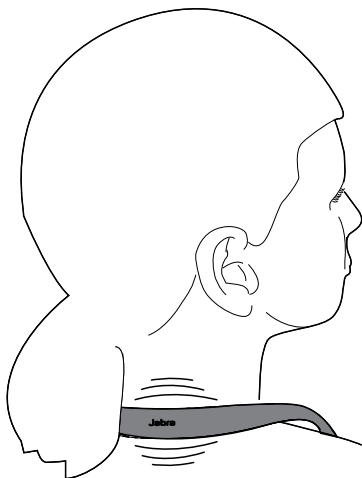
6.6 Multiple call handling

The headphones can answer or reject calls when you are already on a call.

Multiple call handling	
	End current call and answer incoming call
	Press the Multi-function button
	Put current call on hold and answer incoming call
	Hold (1 secs) the Multi-function button
	Switch between held call and active call
	Hold (1 secs) the Multi-function button
	Reject incoming call, when on a call
	Double-tap the Multi-function button

6.7 Vibrate alert

The headphones will vibrate whenever they are powered on/off, connected to your smartphone or computer, or when there is an incoming call.



6.8 How to reset

Resetting the headphones clears the list of paired devices and all headphone settings.

After resetting, it is necessary to re-pair the headphones to your smartphone.

Reset



Reset the pairing list

Ensure the headphones are powered on and you are not on a call. Then simultaneously hold the **Volume up** button and the **Multi-function** button for 5 seconds. You will then need to re-pair the headphones.

7. Jabra Sound+ app



Jabra Sound+ app



Customize
your music



Manage
HearThrough



Register your
2-year warranty



The Jabra Sound+ app also enables you to:

- Firmware update the headphones
- Manage voice prompts
- Enable/disable vibration

8. Support

8.1 FAQ

View the FAQs on Jabra.com/elite65e.

8.2 How to care for your headphones

- Always store the headphones with the power off and safely protected.
- Avoid storage at extreme temperatures (above 50°C/122°F or below -10°C/14°F). This can shorten battery life and may affect the earbuds.
- Regularly clean the metal mesh on each earbud to avoid them becoming blocked.

